



# Postal Regulatory Commission Submitted 12/5/2011 2:20:14 PM



	NIAGARA Docket: 1375070 - 58266 Filing ID: 78329	1	
*These a	e the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Return to I	Plow
Page	Document		
	Request/approval to study for discontinuance (05/09/2011)	[Y	<u>因</u>
2.	Notice (if appropriate) to Headquarters of suspension		<b>2</b>
3.	Notice (if appropriate) to customers/district personnel of suspension	P.	<b>型</b>
4.	Highway map with community highlighted (05/17/2011)	모	
5.	Eviction notice (if appropriate) (05/05/2011)	[다	70
6.	Building inspection report and original photos of building deficiencies (if appropriate) (05/05/2011)	고	也
7.	Post Office and community photos (06/07/2011)	M	
8.	PS Form 150, Postmaster Workload Information (05/24/2011)	[ <b>7</b> ]	<b></b>
9.	Worksheet for calculating work service credit (05/17/2011)	V	力
10.	Window transaction record (06/07/2011)	<b> </b>	西西
11.	Record of incoming mail (06/07/2011)	V	包
12.	Record of dispatched mail (06/07/2011)	V	抱
13.	Administrative postmaster/OIC comments (05/24/2011)	V	乜
14.	Inspection Service/local law enforcement vandalism reports (05/05/2011)	[V]	<b>西</b>
15.	Post Office fact sheet (06/17/2011)	덩	<b>Z</b>
16.	Community fact sheet (06/16/2011)	<b>₽</b>	7
17.	Alternate service options/cost analysis (05/31/2011)	[Z	
18.	Form 4920, Post Office Fact Sheet (06/17/2011)	E.	Z
19.	Reccomendation and Service Replacement Type (06/21/2011)	区	己
20.	Questionnaire instruction letter to postmaster/OIC (86/22/2011)	[ <b>7</b> ]	西
21.	Cover letter, questionnaire, and enclosures (05/25/2011)	P	四四四四
22.	Returned customer questionnaires and Postal Service response letters (05/25/2011)	7	四哩
23.	Analysis of questionnaires (07/15/2011)	্ত্	<b>D</b>

<b>l</b>		V	乙
24.	Community meeting roster (86/22/2011)	V	
25.	Community meeting analysis (06/22/2011)	<del> </del>	A
26.	Community meeting letter (Need to set before questionnaire if not held before) (05/25/2011)		
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	I	73
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	V	72
29.	Proposal checklist (06/17/2011)	V	西
30.	District notification to Government Affairs (07/25/2011)	F	艺
31.	Instructions to postmaster/OIC to post proposal (09/19/2011)	P	***
32.	Invitation for comments exhibit (87/25/2011)	₽ P	<u>D</u>
33.	Proposal exhibit	[고	2
34.	Comment form exhibit (09/16/2011)	V	<u></u>
35.	Instructions for postmaster/OIC to remove proposal (09/16/2011)	N	<u>Z</u>
36.	Round-date stamped proposals and invitations for comments from affected offices (10/05/2011)	[V]	<u> </u>
37.	Notification of taking proposal and comments under internal consideration (09/16/2011)	₹	D
38.	Proposal comments and Postal Service response letters (09/01/2011)	<b>₹</b>	力哩哩
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	M	乙
40.	Proposal Analysis of comments (10/06/2011)	V	乜
41.	Revised proposal (if appropriate) (07/18/2011)	P.	团
42.	Updated PS Form 4920 (if appropriate) (06/17/2011)	V	
43.	Certification of record (10/06/2011)	F	Z
44.	Log of Post Office discontinuance actions (10/06/2011)	V	
77.			



	NIAGARA Docket: 1375070 - 58266		
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Page	Document	т	
41.	Revised proposal (if appropriate) (07/18/2011)	₽	乜
42.	Updated PS Form 4920 (if appropriate) (06/17/2011)	ঘ	固
43.	Certification of record (16/06/2011)	V	2
44.	Log of Post Office discontinuance actions (10/06/2011)	্ন	乙
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (10/10/2011)	V	
46.	Headquarters' acknowledgment of receipt of record (10/11/2011)	V	凶
47.	Final determination transmittal letter from Headquarters (10/13/2011)	্ব	囚
48.	Instruction letter to postmaster/OIC on posting (10/24/2011)	V	乜
49.	Round-date stamped final determination cover sheets ()	П	
50.	Postal Bulletin Post Office Change Announcement ()	<u> </u>	乜
51.	Vice president, Delivery and Retail, instruction letter (10/13/2011)	V	团

# FILE LINK

Back to Flow

 UNITED STA	TES
POSTAL SER	VKF .

05/09/2011

JOHN DIPERI DISTRICT MANAGER DAKOTAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the First congressional district.

Post Office Name:	NIAGARA		
Zip+4 Code:	58266-9998		
EAS Level:	53		
Finance Number:	376672		
County:	Grand Forks		
Proposed Admin Office:	PETERSBURG PO		
ADMIN Miles Away:	7.0		
Near Office Name:	LARIMORE PO		
Near Miles Away:	17.0		
Number of Customers:			
Post Office Box:	31		
General Delivery:	0		
Rural Route (RR):	0		
Highway Contract Route (HCR):	0		
Intermediate RR:	0		
Intermediate HCR:	0		
City Delivery:	0		
Total Customers:	31		
ZIP Code Change:	Yes NO ZIP Code 58266		
Maintain Town Name:	Yes NO		
The above office became vacant when	the postmaster resigned on 10/01/2008.		
vacant and declining workload	-		
SHERRY JOHNSON Manager, Post Office Operations			
Approval to Study for Discontinuance			
JOHN DIPERI		05/09/2011	
DISTRICT MANAGER		DATE	
DAKOTAS PFC			

cc: Area Manager, Public Affairs and Communication.

unication.



CONTRACTOR OF THE CONTRACTOR O		NOTICE OF POST O	FFICE EMER	RGENC	YSUSPENSION			
A. Office		•						
Name: NIAGAF Area: WESTE			D	istrict:	State: 1	1D	Zip Cod	de: <u>58266</u>
Congressional Dis				ounty:	Finance Nur	nher:	376672	
EAS Grade:		Classified Station			Classified Branch			сро 🗍 .
Post Office:	ľ	Classified Station	<u> </u> _		Oladoliica Dialica	سا		
								. *
					•			
						•	•	
	-							
There was n	o Emergenc	y Suspension for	this office		•			
				•				
			•					
								٠
							•	
	•							
•		•						
Dropored by	Mary Anders	enn				Date	):	05/05/2011
Prepared by: Title:		PFC Post Office Review	Coordinator				•	
Tele No:	(605) 333-26					Fax	No:	(605) 333-2777



(605) 333-2663

Tele No:

# NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office State: DAKOTAS PFC Zip Code: 58266 ND NIAGARA WESTERN Name: District: Area: County: Congressional District: 376672 Finance Number: EAS Grade: CPO Classified Branch Classified Station Post Office: There was no Emergency Suspension for this office 05/05/2011 Date: Mary Anderson Prepared by: DAKOTAS PFC Post Office Review Coordinator Title:

(605) 333-2777

Fax No:

DOCKET NO. ITEM NO. PAGE 137500-58266 -4- To

To see all the details that are visible on the screen, use the "Print" link next to the map.

# Google maps





		THE PARTY OF THE P	THE IN SECURITY SECUR	Eviction 1	Votice		The Part of the Pa	Cartific Annual Carting Control
A. Office					_			
Name:	NIAGARA					State: ND	Zip Code:	58266
	WESTERN				District:	DAKOTAS PFC		
Congression	onal District:	First	···		County:	Grand Forks		
EAS Grade		53				Finance Number	376672	
Post Office	e: <b>[</b>	Cla	ssified Station			Classified Branch	CP(	o 🔲

There was no eviction notice for this office

Prepared by:	Mary Anderson	Date:	05/17/2011
Title:	DAKOTAS PFC Post Office Review Coordinator		
Tele No:	(605) 333-2663	Fax No:	(605) 333-2777

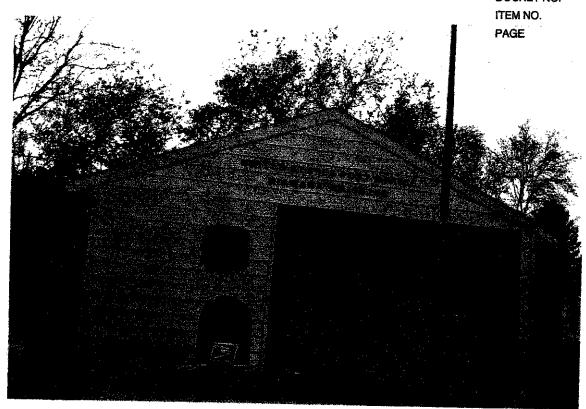


	Building	Inspect	ion Repo	ort	He personal and the second of the second
A. Office					
Name: NIAGARA				State: ND	Zip Code: 58266
Area: WESTERN			District:	DAKOTAS PFC	
Congressional District: First EAS Grade: 53			County:	Grand Forks Finance Number:	376672
	Classified Station			Classified Branch	□ сро □

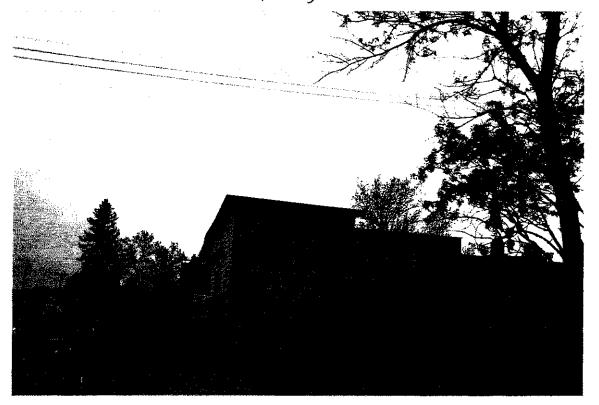
There was no building inspection report nor photos for this office

Prepared by:	Mary Anderson	Date:	05/17/2011
Title:	DAKOTAS PFC Post Office Review Coordinator		(CDE)
Tele No:	(605) 333-2663	Fax No:	(605) 333-2777

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PAGE



Niagara Po



Niagara-west

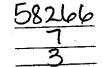


Niagara - South



Niagara North

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Niagara - East

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code NIAGARA, ND 58266		Postmaster's Signature RFZP00		Date 05/17/2011
District Office, State & Zip Code DAKOTAS PFC, SD 57117		Sign	ict ager's ature n Diperi	Date 05/13/2011
(Check Box)				
✓ Vacancy Management Review	RFR		Instruc Reverse	
1. Current Office Level			ţ	53
2. Finance Number	(1-6		37	6672
3. General Delivery Families Served	(7-9	)		0
4. Post Office Boxes/Call Boxes Rented	(10-1	5)	;	31
5. Possible City Deliveries	(16-2	0)		0
6. Administrative Rural Boxes Served	(21-2	5)		a
7. Intermediate Rural Boxes Served	(26-3	0)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-3	5)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-3	9)		0
Intermediate Highway Contract/Star Route Boxes Served	(40-4	3)		0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-4	7)		o
12. Number of Carrier Stations/Branches	(48-4	9)		0
13. Number of Finance Stations/Branches	(50-5	1)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-5	3)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54	, [		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-5	6)		
16. Does Office Perform Outgoing Distribution for Other Offices?	(57	)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58			N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59	)		N
19. Do You Separate Alt Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60	)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61	)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62	)		N.
22, Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63	)		N
23. Is Postmaster Lessor for Government Owned Building?	(64	}		N
24. Does Office Have MPLSM/SPLSM?	(65	) ]		N
25. Does Office Distribute Food Stamps?	(65	)		N

PS Form 150, January 1983

#### PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	31	0
Possible City Deliveries	0 -	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
  not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal
  the total possible deliveries shown on Form 1821, Carrier Route
  Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONEY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the noutes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier desvery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

#### Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices

•	Worksheet for calculating Workl	load Service Credit (WS	SC) for Pos	st Offices		
Office Name:	NIAGARA	•				
Office Zip+4:	58266 -9998 District:	DAKOTAS PFC				
	Ac	ctivity WSCs				
General Delivery F	families Served (Item 3, PS Form 150)	<del>-</del>	0	X 1.0	=	g
<del>-</del>	Call Boxes Rented (Item 4, PS Form 1		31	X 1.0	=	31
	reries (Item 5, PS Form 150)		0	— X 1.33	=	C
•	al Boxes Served (Item 6, PS Form 150		0	X 1.0	· =	
	Boxes Served (Item 7, PS Form 150)		0	X 0.7	=	
Administrative Res	sponsibility for Intermediate Rural Boxe	es for Other Offices				
(Item 8, PS Forn	150)		0	X 0.3	25	
Administrativa Eli-	hway Contract/Star Route Boxes Servi	ed		···· ^ V.3	_	
	nway Contract/Star Route Boxes Servin 150)		_			
			0	X 1.0	<b>=</b>	
	way Contract/Star Route Boxes Served					
(Item 10, PS F0I	m 150)	· • • • • • • • • • • • • • • • • • • •	0	X 0.7	=	
Administrative Res	sponsibility for Intermediate Highway C	Contract/Star Route		<del></del>		
Boxes for Other O	ffices (Item 11, PS Form 150)		0	X 0.3	=	
	Total Activity WS	SCs				3^
	Re	evenue WSCs				•
First	25 revenue units	s: 1.00 X <u>25</u>	units	· = _	25.00	
Next	275 revenue units	s: 0.50 X <u>1</u>	units	= _	0.50	
Next	700 revenue units	s: 0.25 X 0	units	= -	0.00	
Next	5000 revenue units	s: 0.10 X 0	units	=	0.00	
	Balance of revenue units	s: 0.01 X <u>0</u>	units	= _	0.00	
	Total revenue WSCs:				25.50	
Activity WSCs	31 + Revenue WSCs = 25	5.50 Base WSCs	56.50	= EAS Grade	С	
Previous evaluati	<del></del>	<del></del>		•		
FIEVIOUS EVAIUAU						
	change in service hours:			(if a	appropriate	<del>e</del> )
(when a vacancy	exists, hours must reflect the appropria	ate EAS grade)				
Worksheet compl	eted by:					
MARY ANDERSO		MARY D ANDER	RSON@US	PS.GOV		
Printed Name		Signature	-			
·	District Boylow Coordinates	-				
	District Review Coordinator	05/17/2011 				
Title		Date				
	•					



05/10/2011

#### OIC/POSTMASTER

SUBJECT: NIAGARA Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to NIAGARA customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the NIAGARA Post Office for a 2-week period. The surveys should begin 05/14/2011 and end on 05/27/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/28/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MARY ANDERSON, Post Office Review Coordinator, at (605) 333-2663.

#### MARY ANDERSON

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po\_dis/win/in\_survey.cfm?fin=1375070 Survey of Incoming Mail - http://hqcsopps/po\_dis/invol/in\_survey.cfm?fin=1375070 Survey of Dispatched Mail - http://hqcsopps/po\_dis/outvol/in\_survey.cfm?fin=1375070



# Window Transaction Survey

William Hallsaction Survey	ourvey				
•		٠	Window Transaction Survey		
PO Name:	NIAGARA	ZIP+4:	58266 - 9998	Completed By:	MARY ANDERSON
Survey Period:	05/14/2011	through	05/27/2011		

number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Survey. To obtain the average daily in the survey period.

in the survey period.							•	
		Priority Parcels	Express	<u> </u>		Certified Insured		
	Postage Sales	Money	Registered C.O.D		Box Rent	Special Service	Misc. Services	Nonrevenue Services
Day/Date	(777.)	(1.083)	(1.969)	(5.06)	(2.875)	(1.792)	(1.787)	(1.188)
Sat - 05/14	7	0	0	0	0	0	0	2
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	12	0	0	0	0	0	0	10
Tue - 05/17	9	0	0	0	0	0	0	5
Wed - 05/18	2	0	0	0	0	0	0	9
Thu - 05/19	5	0	0	0	0	0	0	4
Fri - 05/20	ည	0	0	0	0	0	0	9
Sat - 05/21	2	0	0	0	0	0	0	9
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	, 5	0	0	0	0	0	0	7
Tue - 05/24	2	0	1	0	0	0	0	9
Wed - 05/25	ည	0	0	0	0	0	0	3
Thu - 05/26	2	0	0	0	0	0	0	9
Fri - 05/27	4	0	0	0	0	0	0	9
TOTALS	63	0	1	0	0	0	0	67
Time Factor	777. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.1	0.0	0.2	0.0	0.0	0.0	0.0	9.9
Average Number Daily Transactions:	_		10	10.9	Averaç Worklo	Average Daily Retall Workload in Minutes:	tetail utes:	10.9

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#### Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

NIAGARA 58266 - 9998

Dates Recorded

05/14/2011 through 05/27/2011

Date	Le	tters	F	lats	Pai	rcels	- Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	48	76	30	11	0	4	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	34	32	23	95	1	12	0	0
Tue - 05/17	22	31	13	55	0	1	0	0
Wed - 05/18	25	14	14	6	0	2	0	0
Thu - 05/19	62	51	28	41	0	2	0	0
Fri - 05/20	35	30	30	20	0	4	0	0
Sat - 05/21	35	20	33	11	1	0	0	0
Sun - 05/22	0	0	0	0_	0	0 -	0	0
Mon - 05/23	41	31	26	83	1	1	0	0
Tue - 05/24	32	32	19	69	0	1	0	0
Wed - 05/25	45	57	20	21	0	2	0	0
Thu - 05/26	36	42	12	9	0	2	0	0
Fri - 05/27	108	43	33	22	0	2	. 0	0
TOTALS	523	459	281	443	3	33	0	0
Daily Average	43.6	38.3	23.4	36.9	0.3	2.8	0.0	0.0

Signature of Person Making Count:

Printed Name:

MARY ANDERSON

Date:

06/07/11

#### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

#### Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

NIAGARA 58266 - 9998

Dates Recorded

05/14/2011 through 05/27/2011

Date	Le	tters	FI	ats	Pai	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	48	76	30	11	0	4	0	0
Sun - 05/15	0	0	Ò	0	0	0	0	0
Mon - 05/16	30	0	0	0	11	2	71	. 0
Tue - 05/17	5	0	1	0	0	1	1	0
Wed - 05/18	387	0	1	0	0	3	0	0
Thu - 05/19	439	2	1	0	0	0	1	0
Fri - 05/20	51	0	3	0	0	0	1	0
Sat - 05/21	8	0	1	1	0	0	1	0
Sun - 05/22	0	0	0	0	0 _	0	0	0
Mon - 05/23	14	1	2	0	1	4	71	0
Tue - 05/24	29	1	1	0	0	0	1	0
Wed - 05/25	26	0	0	0	0	0	3	0
Thu - 05/26	16	0	0	0	0	0	0	0
Fri - 05/27	19	0	1	0	0	0	1	0
TOTALS	1,072	80	41	12	2	14	151	0
Daily Average	89.3	6.7	3.4	1.0	0.2	1.2	12.6	0.0

Signature of Person Making Count:

Printed Name:

Date:

MARY ANDERSON

MARY ANDERSON

06/07/11



#### 05/24/2011

#### OIC/POSTMASTER

SUBJECT: NIAGARA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the NIAGARA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the NIAGARA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARY ANDERSON by 06/07/2011. This information will be entered into the official record for public viewing.

<u>31</u>
_0
_0
_0
_0
_0
_0
<u>31</u>

If you have any comments on alternate means of providing services to the NIAGARA customers, please provide them below:

Will send a list of businesses/organizations to Distict on an attachment. Niagara Corner 203 Baker St, Niagara ND Hanssen Farms & Livestock 2303 48th St NE, Niagara ND Krueger Farms & Seed 209 Baker St, Niagara ND Rustebakke Farms 4644 Plymouth Ave, Niagara ND Farmers Elevator Niagara 208 Ransom Ave, Niagara ND Durkin Insurance Co 226 Niagara St, Niagara ND Ellertson Insurance Co 4847 22nd St, Niagara ND Geiselhardt Farms 12470 39th St NE, Niagara ND Senior Financial Services 12470 39th St NE, Niagara ND Halstenson Construction 113 1st St, Niagara ND Krueger Trucking 2590 48th St, Niagara ND Niagara Lock and Key 209 Ransom Ave, Niagara ND McMahon Antiques 209 Ransom Ave, Niagara ND Gregs Auto Service 205 3rd St, Niagara ND Neumann Racing 114 2nd St. Niagara ND West-Pic Travel 2868 48th St NE, Niagara ND Behm Farms & Livestock 108 Front St, Niagara ND Voelker Farms 4832 26th Ave NE, Niagara ND Brueckner Dairy 2825 49th St NE, Niagara ND Brueckner Farms 2842 49th St NE, Niagara ND Madson Farms 3015 45th St NE, Niagara ND Booth Lawn Service 205 3rd St, Niagara ND Brueckner Small Engine Repair 106 2nd St, Niagara ND West-Pic Farms and Livestock 2878 48th St NE, Niagara ND Miles Livestock 12311 44th St NE, Petersburg ND Slettebak Avon PO Box 51, Petersburg ND Miles Avon & Mary Kay 12309 44th St NE, Petersburg ND Rols Daycare 12311 44th St NE. Petersburg ND Behm Farms & Livestock 2666 48th St NE, Niagara ND O'Neil Insulation 403 Ransom Ave, Niagara ND Tennison Farms 4898 US2, Niagara ND Halstenson Farms 2528 46th St NE, Niagara ND McMahon Farms 4466 27th Ave NE, Niagara ND Smestad Farms 2854 44th St NE, Niagra ND Wolfgram Brothers Farm 2564 49th St NE, Niagara ND Daws Farms 4214 28th Ave NE, Niagara ND Walsh Farms 4620 29th Ave NE, Niagara ND Krueger Farms 4920 26th Ave NE, Niagara ND Larsen Farms 4596 16th Ave NE, Niagara ND Georgeson Farms 4752 16th Ave NE, Niagara ND Peterson Farms 1660 48th St NE, Niagara ND Kelly Farms 12506 Kelly Dr. Niagrara ND Schmidt Farms 3715 124th Ave NE, Niagara ND S & S Agri Service PO Box 96, Petersburg ND Blazey Farms 3917 Hwy 32, Petersburg ND Landeis Farms 3688 Hwy 32, Petersburg ND Freidig Farms 4559 95th St Ave NECrary, ND Huso Beauty Products 101 2nd St W, Lakota ND Petesburg Oil Company PO Box 98, Petersburg ND Petersburg City PO Box 127, Petersburg ND Prairie Isle Dog Trekking 12301 Hwy 2, Petersburg ND Knain Internet Products 4575 16th Ave NE, Niagara ND Niagara Hills Bed & Breakfast 4800 Hwy 2, Niagara ND Niagara City PO Box 64, Niagara ND Niagara Fire Dept PO Box 85, Niagara ND St Andrews Church PO Box 70, Niagara ND Niagara Community Club 208 3rd St, Niagara ND Niagara Historical Society PO Box 23, Niagara ND Niagara Home Makers Club 207 3rd St, Niagara ND Elk Valley Church 2868 48th St NE, Niagara ND Plymouth Township 2546 49th St NE, Niagara ND Petersburg City PO Box 127, Petersburg ND

MARY ANDERSON
Post Office Review Coordinator

#### Comments:

Niagara PO was built in 1988, no asbestos, and has a motion detecting alarm system.

cc: Official Record



#### 05/05/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NIAGARA Post Office, 58266 - 9998, located in Grand Forks County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARY ANDERSON
Post Office Review Coordinator
DAKOTAS PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

Docket: 1375070 - 58266 Item Nbr: 15 Page Nbr: 1

		Post Office Sur	rvey Sheet	
	Post Office Name	NIAGARA	ZIP+4	58266-9998
	Congressional District	First	Date	06/17/2011
l.·	where restrooms are availal	out the facility, such as structural defect ble), security, and other deficiencies or fa	s, safety hazards, lack of running actors to consider.	water or restrooms (if so,
	No structural defects or saf	ety hazards.	· · · · · · · · · · · · · · · · · · ·	:
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day car	ncellation clause? 10/2013		·
4.	Are suitable alternate qu	arters available for an independent Post	Office? If so, where?	
5.	List potential CPO sites.			
J.	N/A			
7.	Which career and nonca	em by name and address.  reer employees will be affected and whaten non-career Officer in charge.	at accommodations will be made for	or them?
8.	How is mail received and of box be retained? Will a loo	lispatched at the office and at what times ked pouch be utilized?	•	
	Mail is received by Highw 4:15 pm. No collection box	ay contract route out of Petersburg at 9:2 will be retained. No locked pouch will	20am. Mail is dispatched in the ve be utilized.	stibule for Star route driver at
	How many Post Office	boxes are installed?	86	
	How many Post Office	boxes are used?	31	
	What are the window se	ervice hours?	09:30 - 13:00 M-F	•
			09:30 - 10:15 S	
	What are the lobby hour	rs?	6:00-22:00 M-F	
		· .	6:00-22:00 S	
9.	Have there been recent	cases of mail theft or vandalism reported	to the postmaster/OIC? Explain.	
	There have been no rep	orted cases of mail theft or vandalism.		

## Post Office Survey Sheet (continued)

Docket: 1375070 - 58266

Page Nbr: 15 Page Nbr: 2

12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who handicaps, etc.) How can these people be accommodated?	nave infirmities or physical
	No special customer needs.	
13.	Rural delivery/HCR delivery.  a. What is current evaluation?	5.24 hours
	b. Will this change result in the route being overburdened?	Yes 🗹 No
	If so, what accommodations will be made to adjust the route?	31, box 4.00 Miles
	c. How many boxes and miles will be added to the route?	2329
	d. What would be the additional annual expense if the route is increased?	0
	e. What is the one-time cost of CBU/parcel locker installation (id appropriate)?  f. At what time of the day does the carrier begin delivery to the community?	9:20
	Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🖊 No
	If so, how?	0

## **Community Survey Sheet**

			ity Survey Sheet	50277.0000
	Post Office Name	NIAGARA	ZIP+4	58266-9998 06/16/2011
	Congressional District	First	Date	00/10/2011
l.	Incorporated?		Yes No	
	Local government provide	ded by:	Niagara City Council	
	Police protection provide	ed by:	Grand Forks County Sh	eriff's Dept.
	Fire protection provided	by:	Niagara Volunteer Fire	Dept.
	School location:		Larimore	
2.		is expected? (Please document on growth. Zip Code Demogra		
i. '	· ·	ercial, or business growth is exp Grand Forks County Auditor.	pected? (Please document your source)	
4.	Are there any special con Is the Post Office facility	special historical events related mmunity events to consider? a state or national historic land estate office when verification or events.	dmark (see ASM 515.23)?	
i.	What is the geographic/e	economic make-up of the comm	nunity (e.g., retirees, commuters, self-emp	loyed, farmers)?
٠	school bus stop, communit Do employees of the office	are provided by the Post Office y meeting location, voting place offer assistance to senior citized de for these services if the Post	e, government form distribution center. ens and handicapped)?	
	Bulletin Board, Customers	can post notices in the Elevator Post Office or the local government	r, Community Club, or local church. Tax t	forms. Government forms can be

# Highway Contract Route Cost Analysis Form

		Highway Estimated Cos	/ Contract Route t for Alternative Se	ervice	
Office Na		District:	DAKOTAS PFC		
1.	Enter the number of additional boxes to be added to the route		31	x 3.64 hours per year	112.84
	Enter the number of additional miles to be added to the route		4.00	x 10.40 hours per year	41.60
				Total time added to the route	154.44
	Enter the HCR hourly rate (Contact Area Manager, Purchasin Officer)	g/Contracting			15.08
	Total additional	compensation	(HCR hourly rate	x total time added to the route)	2,328.96

Office Name:

Office Zip+4:

2.

rural route

Total additional annual minutes

60 minutes per hour)

carrier, consolidated)

(additional minutes per week year) Total additional annual hours (additional annual minutes/

Enter the rural cost per hour (see national payroll summary report - rural

Enter lock pouch allowance (if applicable)

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Total additional minutes per week

(miles carried to two decimal places)

x 52 Weeks

/ 60 Minutes

0.00

0.00

0.00

0.00

0.00

0.00

#### Rural Route Carrier **Estimated Cost for Alternative Replacement Service** NIAGARA **DAKOTAS PFC** 58266 -9998 District: Enter the number of additional 0 boxes to be added to the rural route Enter the number of additional 0.00 miles to be added to the route 0.00 Enter the volume factor 0.00 Total (additional boxes x volume factor) Enter the number of additional boxes 0 to be added to the rural route 0.00 0.00 x 1.00 Min Centralized boxes 0.00 0.00 x 1.82 Min Regular L route boxes 0.00 0.00 x 2.00 Min Regular Non-L route boxes Total additional box allowance 0.00 x 12 Mileage Enter the number of additional daily miles to be added to the 0.00 Standard 0.00

0.00

0.00

0.00

Total Annual Cost (additional annual hours x rural cost per hour)

Total annual cost for alternate service (annual cost minus lock pouch allowance)

	OST OFFICE C	U.S. Postal Servi LOSING OR CONSC Fact Sheet	DLIDATION PROPOSA	AL.	1. Date Prepared 06/17/2011
			3. State and ZIP + 4 Cod	e	30/1/2311
2. Post Office Name NIAGARA			ND, 58266-9998		ional District
District, Customer Service     DAKOTAS PFC	5. Area, Custo WESTERN	mer Service	6. County Grand Forks	First	
8. Reason for Proposal to Discon	itinue 9. PO	mergency Suspend(F		10. Proposed Permane	nt Alternate Service
acant and declining workload	Nos	uspension			
					1
11.	Staffing			12. Hours of Service	
			a. Time M-F	Sat	Total Window
a. PM PM	Vacancy Reason &	Date: resigned	09:30 - 13:00	09:30 - 10:15	Hours
Occupied 10/01/2008					Per Week
b. OIC Care	eer N	on-Career	a, Lobby Time M-F 6:00-22:00	Sat 6:00-22:00	18.75
c. Current PM POSITION Level (15	50) Downgrad	ted from EAS-53	·	.	Ι.
EAS-53 d. No of Clerks- 0 No of Caree	r- 0 No of Nor	n-Career- 0			
e. No of Others- 0 No of Caree	• -	-Career- 1			
	of Customers Serv	red		14. Daily Volume (Pieces	)
a. General Delivery	1	G	Types of Mail	Received	Dispatched
b, P.O. Box		31	a. First-Class	81	96
c. City Delivery		0	b. Newspaper	60	4
d. Rural Delivery		0	c. Parcel	3	1
e. Highway Contract Route Box	i	0	d. Other	. 0	12
f. Total		31	e, Total	144	113
g. No. Receiving Duplicate Service	·	0	f. No. of Postage Meters		0 .
h. Average No. Daily Transactions		10.90	g. No. of Permits		0
Finances a. FY 2008	<u>-</u>		Receipts \$ 11,384	b. EAS Step 1 PM Basic Salar	c. PM Fringe Benefits (33.5% of b.) \$5,142
2009			\$ 11,090 \$ 10,145	(no Cola) \$ 15350	\$5,142
2010		16a. (	Quarters		
Postal Owned	<b>∠</b> Leased	i (if Leased, Expiration Date)	10/31/2013	Annual L	ease \$ 5556
30-day cancellation clause?	Yes 🖊 No	Ev	ricted? Yes	No (if Yes, must vacate by	)
Located in: Business	Home Oti	ner S	uitable alternate quarters a	ıvailable? Yes	No
16b. Explaiл:		Area: No: 8	10 Administrative/Ems	anating Office (Proposed):	
17, Schools, Churches and Orga			19. Adiliilisti adver Elik	EAS	
City of Niagara Niagara Fire Dept Club Niagara Historical Society N Church Plymouth Township	iagara Homemake	rs Club Elk Valley	Name PETERSBUI	8:30 to 12:00 and	
Gilla, a. i. Qilina a. i.			Window Service Hours: Lobby Hours:	M-F 24 hrs	SAT 7:30 to 8:45 SAT midnight to 16:15
				54	
,			P O BOXES AVAILABLE.		
18. Businesses in Service Area:		No: 45	20, Nearest Post Offic	e (if different from above):	
Niagara Comer Hanssen Farms	and Livestock Krue	_	LARIMORE	EAS	15 17.0
Duetohokke Farms Farmers Flev	ator Durkin Insurar	ice Co Ellertson	Name	9:15 to 12:30 and	15 Miles Away 17.0
Insurance Co. Geiselhardt Farms Construction Krueger trucking Na	agara Lock and Ke	v McManon Antiques	Window Service Hours:	M-F13:30 to 16:45	SAT 9:15 to 10:45 SAT 24 hrs
Greag Auto Service Neumann Ro Livestock Voelker Farms Bruecki	acing West-Pic Tra	vel Berim Harms and	Lobby Hours:	M-F 24 hrs	SA   241115
Booth Lawn Service Brueckner S	mall Engine Repai	r West-Pic Farms and	PO Boxes Available:	73	
Livestock Mites Livestock Sletteb Daycare Behm Farms & Livestoc	k O'Neil Insulation	Tennison Farms			
Haistenson Farms McMahon Far Farms Daws Farms Walsh Farm	ms Smestad Farm	s Wolfgram Brothers			
Georgeson Farms Peterson Farr	ns Kelly Farms Sch	midt Farms Knain	1	•	
Interent Products Niagara Hills 8	ed & Breakfast.	94 55	epared by		
Printed Name and Title		21, Pf	Signature		Telephone No. AC ()
		Telephone No. AC ()	Location		(605) 333-2663
PO Discontinuance Coordinator N MARY ANDERSON	rante .	(605) 333-2663	SIOUX FALLS, SD		



Area: Congression EAS Grade	· [2	-	Classified Sta		n of new	District: County:	DAKOTA: Grand Fo Final Classified	rks nce Numbe Branch		O Code:	
Area: Congression EAS Grade	nal District: :	53	<u>.</u> .		n of new	County:	Grand Fo Final Classified	rks nce Numbe Branch	r: 3766		
Congression EAS Grade Post Office	: : <b>⊬</b>	53	<u>.</u> .		n of new		Final	nce Numbe Branch	r: <u>3766</u>		
	· [2		<u>.</u> .		n of new	v service t	Classified	Branch			
Post Office		-	<u>.</u> .		n of new	v service t				CPO	
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Prepared	by: Ma	ıry Andersor	n						Date:		06/22/201
Title:			C Post Office F	Review Cod	ordinato	r					40
Tele No:		)5) 333-266							Fax No:		(605) 333-2777



06/22/11

OIC/POSTMASTER

SUBJECT: NIAGARA Post Office

Enclosed are questionnaires addressed to customers of the NIAGARA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/02/2011 for further review.

Mary Anderson

Post Office Review Coordinator

Mary Anders

**Enclosures** 



05/25/2011

POSTAL CUSTOMER NIAGARA POST OFFICE NIAGARA, ND 58266

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Niagara Post Office resigned on 10/01/2008. The Office is being studied for possible closing or consolidation for the following reasons: vacant and declining workload

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Petersburg Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Petersburg Post Office, located 7.0 miles away. Hours of service at this office are 8:30 to 12:00 and 13:00 to 16:15, Monday through Friday, and 7:30 to 8:45 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Larimore Post Office, located 17.0 miles away. Hours of service at this office are 9:15 to 12:30 and 13:30 to 16:45, Monday through Friday, and 9:15 to 10:45 on Saturday.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 06/02/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Niagara Fire Hall on Thursday, June 02, 2011 from 6:00pm to 7:00pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Mary Anderson at (605) 333-2663.

Thank you for your assistance.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500

Sioux Falls, SD, 57117-7500

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

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#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ī		
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				. [
e.	Pick up general delivery mail				
f.	Buying money orders	· 🗀			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i. ,	Buying stamp-coilecting material				
Oth	er Postal Services		٠.		
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	∏ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO	÷	
	If yes, please explain:				
ď.	Using public bulletin board	YES	☐ NO.		
e.	Other	YES	∏ NO		
	If yes, please explain:				
Do '	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for	personal n	eeds?
50	, ou pass and not be seen a seen and a seen a s	YES	☐ NO		
	If yes, please explain:				
			_		



		Better		Just as Good	l.	No Opinion		W	orse
	If yes,	please explain:							
					<b>.</b>	·	,	1.1.2.4	
	For wh	ich of the following does?	you leave	e your community? (	Check all that a	ipply.) Where do	you go to c	otain thes	;e
		Shopping							
		Personal needs							
		Banking							
		Employment	··· ·						
		Social needs							
				<del></del>					
	Do you	u currently use local be	usinesses	in the community?					
		Yes No							
	If yes,	would you continue to	use them	if the Post Office is	discontinued?			•	•
		Yes No							
ail	ina Δα	ddress							
αн	ing A	101 COO							
me	:				·	·			
									•
dre	ss:								
lep	hone:	<u> </u>							
ıte.									



# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

				BB 45-5-	Manage :
Pos	tal Services	Daily	Weekly	Monthly	Never :
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	区			
e.	Pick up general delivery mail	M			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
<sub>։</sub> <b>հ.</b>	Sending Express Mail			X	
i.	Buying stamp-collecting material				区
Otl	ner Postal Services		,		
a.	Entering permit mailings	YES	□ ио	•	
b.	Resetting/using postage meter	YES	☐ NO	•	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	∐ мо		
b.	Using for school bus stop	YES	☐ NO	•	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	∏ №		
	If yes, please explain:			<u></u>	
	you pass another Post Office during business hours while traveling to or from	work, ar shop	ping, or fo	personal	needs?
Di	you pass another Post Office during business notice thing a result of the property of the pass another Post Office during business notice than a result of the pass another Post Office during business notice than a result of the pass another post Office during business notice than a result of the pass another post of the pass and the pass and the pass and the pass and the pass another pass and the pass and	YES	D/NO	· !	
	If yes, please explain:			· <u></u>	· · · · · · · · · · · · · · · · · · ·



		Better	Just as Good	<u> </u>	No Opinion	Worse
	If yes	, please explain:				
					·	
	For wh		o you leave your community?	(Check all that ap	ply.) Where do you go	to obtain these
	<b>'</b>	Shopping				
	<b>Y</b>	Personal needs	·	· ·		
•	¥	Banking				
		Employment				
		Social needs			-	
	Ш				····	
					•	
1	Do you	currently use local b	usinesses in the community?			
	9	Yes No	•			
1	if yes, 1	would you continue to	o use them if the Post Office is	discontinued?		
		Yes No				
	•	7				
m	ig Ad	Idress				-
	•	Tim	Kruega	<b>:-</b> .		
					a - n -	<u> </u>
SS	:	Dox	74 A	19Gora	ND 5	8266
10	ne:	701 -	397- 57	23		
		12	11			



07/07/2011

TIM KRUEGER PO BOX 74 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500

Sioux Falls, SD, 57117-7500



**Postal Service Customer Questionnaire** Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: **Monthly Never** Weekly Daily **Postal Services** M **Buying Stamps**  $\overline{\mathbf{x}}$ **Mailing Letters** b. Mailing Parcels X Pick up Post Office box mail đ. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services ✓ NO Entering permit mailings NO NO YES Resetting/using postage meter **Nonpostal Services** Picking up government forms ✓ NO (such as tax forms) YES NO Using for school bus stop YES NO Assisting senior citizens, persons with disabilities, etc. if yes, please explain: YES 🔲 NO Using public bulletin board Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES

from Post offeed to Alghiba of least 3 miles



	current_s	Better	Just as Good	No Opinion	☐ Worse
	If yes	, please explain:			
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<b>4</b> .	service		to you leave your community? (Che	ck all trial apply.) where do you go	to obtain these
	<u> </u>	Shopping	Hadad Tooks		
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		Employment	V		
		Social needs			
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5.	Do you	currently use local	ousinesses in the community?		,
		Yes No			
	If yes,	would you continue	to use them if the Post Office is disc	ontinued?	
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Ma	iling Ad	ddress			
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Nam	e: 🖂	and & l	Correct Wolfe	nam.	
Addr	ess: <u>1</u>	554 4	19th st 1	E Niagara	VD 58266
Teler	ohone:	70139	7 5774		
Date	· 77	Jan 31	2011		
		y additional commen ruestionnaire.	ts on a separate piece of paper and	attach it to this form. Thank you fo	or taking the time to

Our children live many miles aways one en California, one in St Paul the other in Besmach ND. we send packages to Them and mail them en neagare which is 35 miles from our home - It would be a great inconvenience to have to drive 11 miles to Octavolung on 20 to faremore to mad themo a mail carrier hould not Aire's deal with weighing y latereying mail , they would need Deales way thing, is up to Bost Sive regulations they should only have to concentrate on driving + delivering mail . I have a out of my Home there ere over to family on de regges meil soute many are setered & la not drive long distances and relig commence tion & mail: The rural afface are not the ones lovery money for your I have seen in læge office employees setting around.

Cut theer hours I have them on stand by for heavy mail days. The service is not red good it takes 3 days for a latter to get here from tolkemarch - as will as old, place a latter to get that swaming the lady mentioned that specific buy stamp in house the if we get off with in meddle of night want till day off or hour considerable with many lating potrons have to travel more than a face miles to there post offices.

Navnet Wolfgram 2554 4914 St NE Neogara NU 585/66



HAROLD & HARRIET WOLFGRAM 2554-49TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and money order sales.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal
  Service is required to provide each community with regular and effective service, using the most cost efficient means possible.
  The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective
  manner.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Daily Weekly Monthly Never Postal Services **Buying Stamps** Mailing Letters Mailing Parcels Ç. Pick up Post Office box mail d. Pick up general delivery mail **Buying money orders** Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material i. Other Postal Services TYES TO NO Entering permit mailings YES Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) YES Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: T YES √л ио Using public bulletin board ∏ ио YES Other If yes, please explain:

	If yes, please explain:	·* + + 4							
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	were row	ite to re	in erlands.						

™ YES INO

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
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For wh	nich of the following (	do you leave your community? (Che	ck all that apply.) where do :	of the second
N	Shopping CAR	nural Midgara, no	& is about a	lomin drive.
\sums	Personal needs	GRand force	,	
	Banking			
	Employment			
	Social needs			
Do yo	u currently use local	businesses in the community?		
	Yes No	•		
If yes,	would you continue	to use them if the Post Office is disc	continued?	
-	☐ Yes ☐ No			
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KERRY & MICHELLE KNAIN 4575-16TH AVE NE NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

- AN - 1 - 1 - 1	मा स्थापकार पुरस्ता हो। विकास वि			7
Pos	tal Services	Daily	Weekiy	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters			
C.	Mailing Parcels			
d.	Pick up Post Office box mail			□ ' □
е.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material		X	
Oth	er Postal Services			
a.	Entering permit mailings	YES	NO.	
b.	Resetting/using postage meter	☐ YES	₩ NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	∏ NO	
b.	Using for school bus stop	YES	× NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	KNO	
	If yes, please explain:			
d.	Using public bulletin board	YES	∏ NO	
e.	Other	YES	M NO	
	If yes, please explain:		<u> </u>	
	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal needs?
Do	you pass another Post Unice during business riodio same another Post Uni	YES	☐ NO	
	If yes, please explain:	· <u>*</u>		

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Better	Just as Good	No Opinion	Worse
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	·		
which of the following d	o you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
rices?			
Shopping			
Personal needs	·		
Banking			
	<u> </u>		3
Employment			
Social needs	e V		
war armanth was basel i	husinesses in the community?	•	•
you currently use local	businesses in the community?		
1986 s. [1] Al			
Yes No			;
	to use them if the Post Office is disc	cntinued?	i
es, would you continue	to use them if the Post Office is disc	cntinued?	<i>}</i>
		ontinued?	<b>3</b>
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es, would you continue	Joseph F. Zahradka PO Box 1		,
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es, would you continue to Yes No	Joseph F. Zahradka PO Box 1		O C)
es, would you continue to Yes No	Joseph F. Zahradka PO Box 1		00
Yes No	Joseph F. Zahradka PO Box 1 Niagara, ND 58266  D - 2 - 1(	-779 35	
Yes No  Address  any additional commen	Joseph F. Zahradka PO Box 1	-779 35	
Yes No	Joseph F. Zahradka PO Box 1 Niagara, ND 58266  D - 2 - 1(	-779 35	
Yes No  Address  any additional commen	Joseph F. Zahradka PO Box 1 Niagara, ND 58266  D - 2 - 1(	-779 35	
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Yes No  Address  any additional commen	Joseph F. Zahradka PO Box 1 Niagara, ND 58266  D - 2 - 1(	-779 35	



JOSEPH ZAHRADKA PO BOX 1 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



## **Postal Service Customer Questionnaire**

Pos	stal Services		Daily	Weekly	Monthly	Never	
a.	Buying Stamps						
b.	Mailing Letters		X				
C.	Mailing Parcels		Ø				
đ.	Pick up Post Office box mail						
e.	Pick up general delivery mail						
f.	Buying money orders				<b>⊠</b>		
g.	Obtaining special services, including Certified Mail, Registered Mail, Delivery Confirmation, or Signature Confirmation	Mail, Insured			X	<u> </u>	
h.	Sending Express Mail				X		
i.	Buying stamp-collecting material	*		X.			
Oth	er Postal Services			,			
a.	Entering permit mailings		YES	□Жио			
b.	Resetting/using postage meter	. u est	YES	Ø NO	المنطقعين الرابيات . - العلم المعدديات		
Nor	postal Services			•			
a.	Picking up government forms (such as tax forms)		X YES	☐ NO			
b.	Using for school bus stop		X YES	☐ NO			
C.	Assisting senior citizens, persons with disabilities, etc.		YES	☐ NO			_
-	If yes, please explain: My home who is disabled so-	I also	I he Kelp	thers	per	ed	ئد
d.	Using public builetin board		YES	☐ NO			
e.	Other		X YES	□ №			
	If yes, please explain:		lea	Chic	rel F	uncl	toje
	and Runage Salls - Showers	V let	<u>1</u>				
Do y	you pass another Post Office during business hours while traveling	ig to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?	
			YES YES	∏ ио	. 1		
	If yes, please explain:	qual	41 J	min	1 ret	<u></u>	
	were to a function to	Tuerre	" guscil		wo.	<del></del>	

# UNITED STATES POSTAL SERVICE.

	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:			
<u></u>				
	· · · · · · · · · · · · · · · · · · ·	- var logge your community? (Che	eck all that apply.) Where do you g	o to obtain these
servic	nich of the following of es?	) you leave your continuously. You	, <u></u>	
泫	Shopping			
X	Personal needs			
	Banking			
<u> </u>	Employment			
  ***	Social needs			
1,20	OCCIO TICCOS			
Do vo	u currently use local h	ousinesses in the community?		
<i>50</i> yc	Yes No			
If yes	7	o use them if the Post Office is dis	continued?	,
•	Yes No		•	
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ailing A	ddraee			
amiy 7		30		
me:	mala	Madan	>	
dress:	4615	3/2 A	z NE.	
	701-384	-6278	· <u>-</u>	• .
lephone:	101-001	<b>-</b> -		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RONALD MADSON 4675-31ST AVE NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
  administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
  Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
  determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the
  school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# Postal Service Customer Questionnaire

		100		**	
Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				N
b.	Mailing Letters				$\square$
C.	Mailing Parcels				$\square$
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<u> </u>
h.	Sending Express Mail				区
i.	Buying stamp-collecting material				M
Oth	er Postal Services		•		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO M		
No	npostal Services		· 4 44		Pa
a.	Picking up government forms (such as tax forms)	YES	NO	₩ #	
b.	Using for school bus stop	YES	⊠ NO		٠
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Д №		
	If yes, please explain:		<u></u>		
d.	Using public bulletin board	YES	NO K		
e.	Other	YES	₩ ио		
	If yes, please explain:			<del></del>	
D.	you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, ar for	personal n	eeds?
.UG		VI YES	☐ NO	,	
	If yes, please explain:  (RAND FONK WHILE S	100			
	CRAND FORKE WHILE S	1405 81	M.C		



		Better	Just as Good	No Opinion	Worse	
	If yes	, please explain:				
		·				
4.	For wh		ave your community? (Check	k all that apply.) Where do yo	u go to obtain these	
	X	Shopping				
	Ķ	Personal needs				<del></del>
•	X	Banking				
		Employment				<u> </u>
•	ZĮ	Social needs				
	If yes,	Yes No would you continue to use th Yes No	em if the Post Office is disco	ntinued?		
Mai	ling Ad	idress				
	r		USSELL_	14	· · · · · · · · · · · · · · · · · · ·	
Name	r		VSSELL HAVE NE	17 NIAGARA	N, DAH	<u> </u>
Namo Addro	e:	JAWES, [6 4214 28*	PUSSELL HAUK NE 894	17 NIAGARA	N, DAM	 <u>‡&amp;</u> } (+e



RUSSELL DAWES 4214-28TH AVE NE NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		U		
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery maii				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services	-			
a.	Entering permit mailings	YES	NO		
þ.	Resetting/using postage meter	YES	Ø NO		
No	postal Services		المراضع المنج	•	
a.	Picking up government forms (such as tax forms)	YES	□ NO	_	
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO	•	
e.	Other	YES	☐ NO		
	If yes, please explain:				<del></del>
_	you pass another Post Office during business hours while traveling to or from w	ark arshan	oing or for	personal n	eeds?
Do	you pass another rost office during business flours write have any to be flour w				
		YES	NO		
	If yes, please explain:			<del> </del>	· · · ·



If you have carrier delivery, there will be no change to your delivery service—proceed to decease t
current service?    Better   Just as Good   No Opinion   Worse
t x iryes, piease explain. We have been a considered at the pass we
I way an hand of our parcels would be in - out of
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
services?
I Shopping Larenvel & Shand Min
Personal needs as above
Banking same as above
Employment Shand Joshe
Social needs Larumine & Drand John & Magni
5 Do you currently use local businesses in the community?
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Mailing Address
Name: Jack & Deria Habtenson
Address: Box 99 Miagam ND 58266
Telephone: 701-397-5716
Date: Zune 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JACK & GLORIA HALSTENSON PO BOX 99 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
  administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
  Post Office or by contacting your local government agency.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



## **Postal Service Customer Questionnaire**

Б	A-1 Odeen	Deibr	Weekly	Monthly	Never
a.	Stati Services	Daily	VVEEKIY	wondny	IVEVE
a.	Buying Stamps	 _ <del></del>		iezi	 
b.	Mailing Letters	X			
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				凶
f.	Buying money orders				X
, g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	<u> </u>
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				赵
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ №		
b.	Resetting/using postage meter	YES	MO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	<b>∑</b> NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
De	you pass another Post Office during business hours while traveling to or from wo	ork, or shoot	oing, or for i	personal ne	eds?
	3 on barra annual a see seems annual	YES	X NO		
	If yes, please explain:	_			



		Better	Just as Good	No Opinion	Worse
٠	If yes	, please explain:			
4.	For wh		leave your community? (Chec	k all that apply.) Where do you g	to obtain these
	X	Shopping			
	×	Personal needs			
•	X	Banking			
		Employment			•
	X	Social needs			•
	If yes,	Yes No would you continue to use Yes No	them if the Post Office is disc	ontinued?	
		Hdrees			
Mai	ling Ad	Jul 633			
	E	mmy Wol	fgram		
Name	E	mmy Wol	fgram th St. N	E Niagara	ND 58266
Name Addre	E	mmy Wol	th St. N.	E Niagara	ND 58266



EMMY WOLFGRAM 2546-49TH ST NE NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		M		
	b.	Mailing Letters	冱			
	C.	Mailing Parcels		X		
•	đ.	Pick up Post Office box mail				风
	e.	Pick up general delivery mail	X		<u> </u>	
	f.	Buying money orders				风
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
,	h.	Sending Express Mail			A	
	i.	Buying stamp-collecting material				À
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO.		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
		If yes, please explain:	· ·			
	<b>d.</b> ,	Using public bulletin board	YES	□ NO		
	e.	Other	YES	□ <b>X</b> NO		
		If yes, please explain:			<u>.                                    </u>	
_	ъ-	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
2.	DC	you pass another Fost office during promote from the first of the	T YES	NO		
		If yes, please explain:		<u> </u>		<u> </u>
				·		



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		you leave your community? (Che	ck all that apply.) Where do y	ou go to obtain these
区	Shopping			
$\boxtimes$	Personal needs			
X	Banking			
	Employment			
	Social needs			
ir yes	, would you continue to	use there if the Post Office is disc	onunca:	
	Yes No			
ling A	.ddress		· · · · · · · · · · · · · · · · · · ·	
ρ		township tel	esley Wolfglan	clork
ling A		townopp, W 1957 NE	esley Wolfglan Magaio HP	50266
<u>р</u>	Ignout 9	Township, W 1957 NE -5864	esley Wolfgan Magaro UP ell 218-779	-1218



PLYMOUTH TOWNSHIPWESLEY WOLFGRAM 2546-49TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500

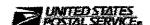


## **Postal Service Customer Questionnaire**

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	风			
	c.	Mailing Parcels	_ □	TX.		
•	d.	Pick up Post Office box mail				<u> </u>
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				本
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				D/
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO.		
	No	npostal Services		. "	·	
	a.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	YES	No	-	
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		-
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO	-	
	e.	Other	YES	No		
		If yes, please explain:				
2.	. יי	you pass another Post Office during business hours while traveling to or from whether Post Office during business hours while traveling to or from whether Post Office during business hours while traveling to or from whether Post Office during business hours while traveling to or from white process and the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during business hours while traveling to or from the post Office during	ork, or shopp	ping, or for	personal n	eeds?
<b></b> -		Am hann an again.	YES	NO		
		If yes, please explain:		<i>V</i>	<u>-</u>	<u> </u>
			<del></del>			



	Better Just as	Good No Opinion	_  Worse
If ye	s, please explain:		
			<u></u>
		y a rat . It all that a make \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	you go to obtain these
For w	hich of the following do you leave your com	munity? (Check all that apply.) Where do	you go to obtain these
D/	Shopping		
M	Personal needs		<u>.</u>
X	Banking		
ĺП.	Employment		
] <u></u>			
	Social needs		
Do yo	ou currently use local businesses in the con	munity?	
	Yes No		
if yes	, would you continue to use them if the Pos	t Office is discontinued?	
	Yes No		
• A			
ına <i>P</i>	Address		•
			· ·
_		<u> </u>	
:	<u> </u>		-
<u>-</u>	Larry I	utheran Church	
_	" Wastey WOII	utheran Church gram, Treasurer	
: ss:	Wesley Woll	NE	
<u>-</u>	" Wastey WOII	NE	



ST ANDREW LUTHERAN CHURCH/WESLEY WOLFGRAM

2546-49TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# **Postal Service Customer Questionnaire**

	•				
Pos	tal Services	Daily	Weekly —	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			X	
c.	Mailing Parcels		X		
đ.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				区
f.	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	. 🗀 🐷			又.
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				$\boxtimes$
Ott	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	✓ YES	□ ио		
b.	Using for school bus stop	YES	⊠ ио	7	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO	No.	
	If yes, please explain:				·
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
ο-	you pass another Post Office during business hours while traveling to or from w	ork or shoot	sing or for t	personal ne	eds?
DO	And bass stimule: Lost office driving provides more advertiged on now to				
		X YES	∐ ио		
	If yes, please explain:	High	data		
	15 my Choice of post office in	Stead	<del>20+</del>		
	Petersburg + grand fork, be	caus	ie H	ھ	
	Petersburg + grand fork, be Jimathe other customers	are	muc	h	
	Friendlier + wait is much	n sh	wort	V	. 1
	the state of the Fine	m	utic	) ne	CX
	u the strey / locations	, , , –	- •		



	Better	Just as Good	No Opinion	☐ Worse
<u>If ye</u>	es, please explain:			
·	<u> </u>			
. Forw	which of the following do	you leave your community? (Chec	ik all that apply.) Where do you g	to to obtain these
servio	ces?			- >
X	Shopping (100	and Fork or M	uchigan	112
X	Personal needs	arand Forks		
N N	Banking G	nd Fork, but	Petersburg for	r minar b
X	Employment 7	ark River	7 1	·
区		arand Fork	<	
		marci Tork	<u> </u>	
5. Do y	ou currently use local b	usinesses in the community?		
	X Yes No			
if yes	s, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes X No	. · · · · · · · ·		
Mailing A	Address			
Name:	resencia	C. Miles		
<del></del>	<del></del> -			
Address:	2309 447	4 St NE Pet	ersburg, ND	58272
Tolonhone:	701 -739 -	-2556	9	
elepridite.	10. 101			
Date: 0	-6-11			
		•	•	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CRESENCIA MILES 12309-44TH ST NE PETERSBURG, ND 58272

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
  administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
  Post Office or by contacting your local government agency.
- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a
  much larger community and has a heavier retail window workload. This concern has been brought to the attention of the
  administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to
  obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

			*			
	Pos	al Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters	区			
	C.	Mailing Parcels			这	
•	d.	Pick up Post Office box mail			区	
		Pick up general delivery mail				X
	e.		. —		12	П
٠	f.	Buying money orders	11	·	پستر	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			这	
	h.	Sending Express Mail			×	
	i	Buying stamp-collecting material				X
		er Postal Services	•			
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	G.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	ď.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO.		
		If yes, please explain:			, <u>-</u>	
		hill and line to an from 10	enrk ar shan	ning, or for	personal	needs?
2.	Do	you pass another Post Office during business hours while traveling to or from w	VEC	NO 🔀		
			Г , гэ	A		
		If yes, please explain:				<u>.                                      </u>
			· · · · · · · · · · · · · · · · · · ·			
		the contract of the contract o				

en "



	Better	Just as Good	No Opinion	Wors
If yes	, please explain:			· · · · · · · · · · · · · · · · · · ·
			<u>:</u>	
			A B. M at b. A. S. A. B	heein thoos
For wh		o you leave your community? (Che	ck all that apply.) Where do you go t	O ODIZIII IIIESE
X	Shopping &	vimou - Grand	Jordy, N. D	·
	Personal needs	ie la ii	ii li'	······································
X	Banking Ya	rimore, N. D.		
	Employment		·	· · · · · · · · · · · · · · · · · · ·
<del>V</del>	Social needs (1)	uch - Rural		
Do you		usinesses in the community?		
	Yes No	Manager Day Office in Since		
f yes,		o use them if the Post Office is disc	onunued?	
	Yes 🔯 No			
	4 - 4			
g Ad	idress			
d	Torving )	m. Broten		
: <i>ô</i>	1212 H7	the St. D. t.	Misgard, M. D.	58266
	· · · · · · · · · · · · · · · · · · ·		_ ,	
	200 5	751		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOROTHY BROTEN 2212-47TH ST NE NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations PO Box 7500



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** V **Buying Stamps Mailing Letters** b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail е. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services NO YES Entering permit mailings а. ∏ NO YES Resetting/using postage meter b. **Nonpostal Services** Picking up government forms NO YES (such as tax forms) NO Using for school bus stop b. NO YES Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: YES Using public bulletin board d. YES NO ê. Other Do 2.

If yes, please explain:		
you pass another Post Office during business hours while traveling to	to or from work, or shopping, or for personal nee	ds?
	YES NO	
If yes, please explain:		



receive Po current se	ervice?	Just as Good	No Opinion	e proposed service compare t
•	Better	Just as Good		,
If yes	, please explain:			
*******	· · · · · · · · · · · · · · · · · · ·			
For wh	es?	u leave your community? (Ch		you go to obtain these
X	Shopping ARI	MORE OR G	FORKS	
X	Personal needs /A	RIMORE OR	G: FORKS	
X		ers bure		
	Employment			
	Social needs			
Do you	currently use local busin	esses in the community?		
	X Yes No			
if yes,	would you continue to us	e them if the Post Office is dis	scontinued?	•
	¥ Yes No			
	•		•	
ailing Ad	ddress	,		
ime:	VIVIAN	BEHM		
ldress:	2771 4	6 TH ST.		
elephone:	701-39	1-5276		
ate:	MAY 2	7,2011		
		<del></del>		



VIVIAN BEHM 2771-46TH ST NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



If yes, please explain:

## **Postal Service Customer Questionnaire**

Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: 1. Monthly Never Weekly Daily **Postal Services Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail Pick up general delivery mail e. និយុទ្ធាំពន្ធ money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES ∏ NO € Entering permit mailings NO YES Resetting/using postage meter b. **Nonpostal Services** Picking up government forms YES I NO a. (such as tax forms) YES NO Using for school bus stop b. \_ NO Assisting senior citizens, persons with disabilities, etc. YES C. If yes, please explain: YES NO Using public bulletin board d. ☐ NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. YES



3.	if you have receive Po current ser	st Office box service	re will be no change to or general delivery se	your delivery servi rvice, complete this	ice — proceed to question section. How will the pro	4. If you currently cosed service compare to
	ė.	Better	Just as Go	ood	No Opinion	Worse
	Îf yes.	please explain:				
4.	For whices	•	you leave your comm		at apply.) Where do you g	_
	A	Shopping 5	nimare	Gran	a Forke	Dahlu For
		Personal needs				
٠	X	Banking	Saren	wre		
		Employment				<b>.</b>
		Social needs				
5.	If yes, w	Yes No	usinesses in the comm		d?	
Ma	ailing Add	dress				
Nan	ne:	Roy	mord	CK.	rueger	
Add	ress:	48 20	260	Qv 7	1. E. Mis	reara M.D.
Tele	ephone:	701-3	397-57	755	····	
Date	e:					



RAYMOND KRUEGER 4920-26TH AVE NE NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

			•	,		
	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				×
	b.	Mailing Letters				$oxed{oxed}$
	c.	Mailing Parcels				区
		Pick up Post Office box mail				X
: '	d.					X
	e.	Pick up general delivery mail	, 1—1 1—1	<u> </u>		M
•	f.	Buying money orders		<u> </u>	<u> </u>	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<u> </u>
	h.	Sending Express Mail				凶
	i.	Buying stamp-collecting material				凶
		ner Postal Services				
	a.	Entering permit mailings	YES	⊠ ио		
	b.	Resetting/using postage meter	☐ YES	MO NO		
	No	npostal Services			٠	
	a.	Picking up government forms (such as tax forms)	YES	X NO		
	b.	Using for school bus stop	YES	⊠ ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>∑</b> NO		
		If yes, please explain:				
		Using muhilio bulletin board	YES	Д ио		-
	d.	Using public bulletin board	T YES	⊠ NO		
	e.	Other	[ 1E3	12×140		
:		If yes, please explain:				
2.	 De	you pass another Post Office during business hours while traveling to or from	work, or shop	ping, or fo	r personal	needs?
۷.		you place allowed to the amount of the place	YES	⊠ NC	1	
		If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
	<u> </u>		· ·	
For wi		you leave your community? (Chec	k all that apply.) Where do	you go to obtain these
SEI VIC	Shopping			· .
X	Personal needs			
X	Banking			
	Employment			
区	Social needs			
•	Yes 🕢 No	usinesses in the community?  use them if the Post Office is disco	ontinued?	
	ddress			
ng Ad				
•	ic Voel	Ker		-
V			ra, ND. 5	8266
V = 40		Ave. NE, Niaga	ra, ND. 5	8266



VIC VOELKER 4832-26TH AVE NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



**Postal Service Customer Questionnaire** Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** X **Buying Stamps** Mailing Letters  $\overline{\mathbf{M}}$ Mailing Parcels C. N Pick up Post Office box mail d. Pick up general delivery mail X Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation K Sending Express Mail h. V Buying stamp-collecting material i. Other Postal Services \_ YES K NO Entering permit mailings **I** NO YES Resetting/using postage meter b. Nonpostal Services Picking up government forms X YES NO a. (such as tax forms) M NO YES Using for school bus stop b. X YES Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: ☐ NO X YES Using public bulletin board d. X YES Other e. If yes, please explain: Do you pass another Post Office during business hours while taxeling to or from work, or shopping, or for personal needs? NO X If yes, please explain:

No. This is where I live and work and live with

# UNITED STATES POSTAL SERVICE.

3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?  Mil bus me so were less than 130 km.
	Better Just as Good No Opinion Worse
	If you please explain: 4m is il we worth padages milather letter to TRS Joanna Takes servered with dikroil
	Confunction & Recient Periodisco, education supposes, et
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Launiere or
	Personal needs Grand For En Sevil & Lake
٠	Banking use the mail
	Employment Just in Niaguera
	Social needs mostles local - Church
5.	Do you currently use local businesses in the community?
J.	X yes \ No We are a to cal Business &
	☐ Yes ☐ No Yost Office , Church , garage and the
Ma	If yes, would you continue to use them if the Post Office is discontinued?  Yes No Post Office to Church, garage and the Continued Service Service willing Address  all local business Service Community. It is the Community sound conden as well.
	Social contes as well,
Nan	ne: Donnis + Suo Nacis
Add	ress: 4722 26th Ave NE
Tele	phone: 397 - 5292
Date	May 28, 2011
Plea	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.



**DENNIS & SUE NEELS** 4722-26TH AVE NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

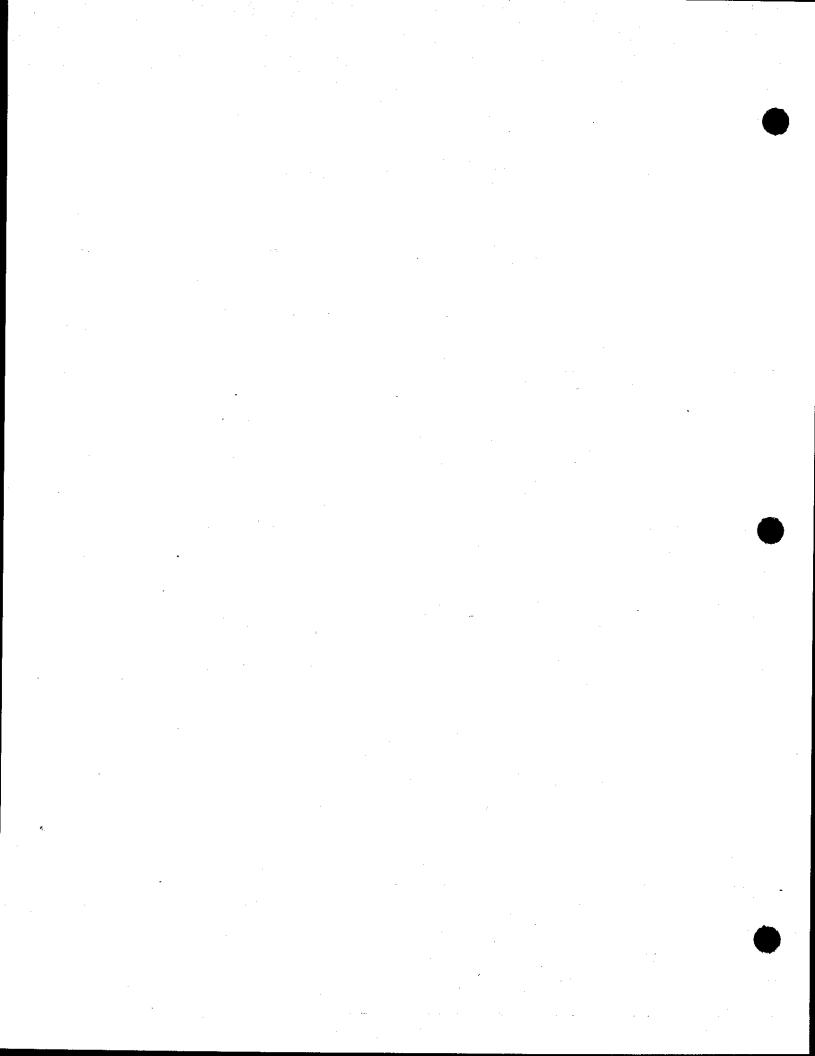
Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public builetin board which may be used to post the same information.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



2.



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters		M	
C.	Mailing Parcels			
ď.	Pick up Post Office box mail		-6-	
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail	<u> </u>		
i.	Buying stamp-collecting material		-8-	
Oth	er Postal Services		/	
a.	Entering permit mailings	YES	NO	
b.	Resetting/using postage meter	YES	✓ NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	☑ NO	
b.	Using for school bus stop	YES	NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO	
	If yes, please explain:			
d.	Using public bulletin board	YES	☑ NO	
e.	Other	YES	☑ NO	
	If yes, please explain:		ur e	
 Do	you pass another Post Office during business hours white traveling to or from w	ork, or shopp	oing, or for	personal needs?
	Tow-borner strangerer : new motion amount a management of a	YES	NO	
	If yes, please explain:	·	· · · · · · · · · · · · · · · · · · ·	



	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
			· · · · · · · · · · · · · · · · · · ·	
For wi		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping			
<i>[</i> ]	Personal needs			
Ø	Banking			
	Employment			
	Social needs			
Do yo		usinesses in the community?		
	Yes No			
If yes,		use them if the Post Office is discr	ontinued?	
	Yes No		·	-
				•
ng Ad	ddress			
ng Ad		uski		
5	ddress Evelyn K 2714-49	Uski 745418		
ng Ad		74 SANE		



**EVELYN RISKI** 2714-49TH ST NE NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Daily Weekly **Postal Services Buying Stamps Mailing Letters** b. Mailing Parcels Ç. Pick up Post Office box mail đ. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as tax forms) YES Using for school bus stop Assisting senior citizens, persons with disabilities, etc. if yes, please explain: T YES Using public bulletin board YES Other a. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: and whenever ~

# UNITED STATES POSTAL SERVICE.

	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:		13	
	NO PROVI	to lot wo	<u> </u>	
For wh	nich of the following does?	you leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
Z	Shopping (_	aram Forks		
Z	Personal needs	Ground Fork		
Z	Banking 12	ir Force BASE		
Z,	Employment }	fir Force BAS	<u>e</u>	
A	Social needs	anywhere		
Do vo	u currently use local h	usinesses in the community?		
Da ya	Yes No	only the post o	ffice	
If yes,	would you continue to	use them if the Post Office is di	scontinued?	
	☐ Yes No			
	• .	·		
ng A	ddress			•
	Greget	Kellie Neuma	enn	
ss: F	PD BOXITA	2 Magara		
	-01 200	572		
	<u> 101-397-</u>	: )(~L		



**GREG & KELLIE NEUMANN** PO BOX 72 NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

r-ic	sase criodicare appropriate				titi - alebe	Monthly	Nevet
Po	ostal Services			Daily	Weekly	П	
a.	Buying Stamps					<u>니</u>	<del></del>
b.	Mailing Letters					∐ 12/	
Ç.	Mailing Parcels						 
d.	Pick up Post Office box mail		•	V			<u> </u>
e.	. Pick up general delivery mail						∐ IP
f.					<u>.                                    </u>	 	
g	Obtaining special services, includi Mail, Delivery Confirmation, or Sig	ng Certified Mail, Registered Ma Inature Confirmation	ail, Insured				` 
h	. Sending Express Mail					121	
i.	. Buying stamp-collecting material			J			12
C	Other Postal Services				<u></u>		
a	a. Entering permit mailings			YES YES	☐ NO		
· k	b. Resetting/using postage meter			YES YES			
	Nonpostal Services Picking up government forms a. (such as tax forms)		•	YES	MO NO		
!	b. Using for school bus stop			YES	MO		
,	c. Assisting senior citizens, persons	s with disabilities, etc.		YES	M NO	:	
	If yes, please explain:						
	d. Using public bulletin board			YES			
	e. Other			YES	∐ №	·	
	If yes, please explain:		•				
2.	Do you pass another Post Office duri	ng business hours while travelin	ng to or from s	work, or shop	oping, or fo	r personal	needs?
	If yes, please explain:			<del> </del>			



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:	,		# 
				:
For wh		you leave your community? (Chec	ok all that apply.) Where do you g	o to obtain these
SCIVICE	Shopping			
				:
M	Personal needs			
[i]	Banking			
,	Employment			
<b> </b>	Employment			<u> </u>
	Social needs			ē
If yes, v		use them if the Post Office is disco	intinued?	į
•	Yes No			:
·				j
ling Ad	droco			
			• .	:
12	oma I	Pengara,		İ
			1.44	:
ss: Bo	ex 65	Magara	, 415 5826	6
		-5833		i !
-			·	:



NEOMA NEUMANN PO BOX 65 NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily Postal Services X **Buying Stamps Mailing Letters** b. Mailing Parcels C. Pick up Post Office box mail Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES X NO Entering permit mailings TYES X NO Resetting/using postage meter b. Nonpostal Services Ø NO YES Picking up government forms a. (such as tax forms) YES Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: X YES ☐ NO Using public bulletin board d. YES Other €. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. If yes, please explain:



3.		ost Office box service of	will be no change to you general delivery service				
	F 172	☐ Better	Just as Good		No Opinio	n 🐹	Worse
	If yes	please explain: U	with my B		8 1 Fe	ch That	I Wee
4.	For wh	nich of the following do y	ou leave your community	,	-	Thank Yo	u. h.D. L
	X	Shopping .	**************************************				
	X	Personal needs		·			
٠		Banking Ban	l by mail	7		i	
		Employment 👤	have my	Busin	ess in	Niegare Agency	í .
		Social needs		Dar	KIN TUS	Agency	
5.	-	currently use local busi	nesses in the community	?			
	•	· <u> </u>	e them if the Post Office	is discontinued	?		
		Yes No					
Mai	iling Ad	Idress					
Name	e:	L. D. 1	Durkin	- D	arkin	INS.	Agency
Addre	ess:	Po. Box	116 N	iaga1	a, NI	5820	66-0116
Telep	ohone:	701-39	7-573	<u> 3</u>			
Date:	3	1 May	//			:	·



L.D. DURKIN/DURKIN INS AGENCY PO BOX 116 NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



1. Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following:

••	, ,,,,,							
	Post	tal Services		Daily	Weekly	Monthly	Never	•
	a.	Buying Stamps						
	b.	Mailing Letters	:		Ä			
	C.	Mailing Parcels				Ă		
•	<b>d.</b> .	Pick up Post Office box mail		X				
	e.	Pick up general delivery mail		Ā				
٠	f.	Buying money orders					X	
	g.	Obtaining special services, including Certified Mail, Registered Mail Mail, Delivery Confirmation, or Signature Confirmation	, Insured			×		
٠.	h.	Sending Express Mail						
	i.	Buying stamp-collecting material						
	Oth	er Postal Services						
	a.	Entering permit mailings		YES	∑ NO	, 4, , , , , , , , , , , , , , , , , ,		
	b.	Resetting/using postage meter		YES	⊠ ио	· •	ere e	
	Nor	npostal Services	•			:		
	a.	Picking up government forms (such as tax forms)		YES	☐ NO			
	b.	Using for school bus stop		YES	⊠ NO	:	•	
	C.	Assisting senior citizens, persons with disabilities, etc.		YES	∑ NO	:		
		if yes, please explain:						
	d.	Using public bulletin board	-	YES	☐ NO	t .		
	e.	Other ·		YES	□ №			
2	Do	If yes, please explain:  Multing of Mulcana does not you pass another post office during business hours while traveling to	Muse o or from w	ork, or shop	Alce ping, or for	nersonal i	poste needs?	ng
<b>4</b> -		you pad inounity current			☐ NO			
		If yes, please explain:						
		Ell colores					, <u> </u>	•
			<del>- ,</del> , , , , , , , , , , , , , , , , , ,				Q 1	
	A	Il City, Fire Dept, Chi	uch	r, a	redd	15	KDAY ?	(a <sub>y</sub> )
	$\lesssim l$	howers, For rent, For	Sa	le,	Job	wa	ent	æl,
1				-/ . 2		:		
; (	M	d summage sale flyer	are	Misso	ig is	yon	,	
V	h,	MARGAN POST ADDE S	. O. D. 10	nod as	41.			



		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			:
<b>4</b> .	For wh	ich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	凶	Shopping			
	X	Personal needs			
-	X	Banking			:
	X	Employment			:
	X	Social needs			÷.
·	,	Yes No	sinesses in the community?  THUL ID use them if the Post Office is disc	NMC / continued?	
Mai	ling Ad	ddress			
Name	): 	Lamel	und Ardell	Nabben	
Addre	ess: /	105 S.	and St.	Migara,	ND 5824
Telen	hone:	701- 39	7-583		:



LAUREL & ARDELL NUBBEN 105 S 2ND ST NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: 1. Weekly Monthly Never Daily **Postal Services Buying Stamps Mailing Letters** b. Mailing Parcels Ç. Pick up Post Office box mail đ. Pick up general delivery mail e. **Buying money orders** Ŧ. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail ħ. Buying stamp-collecting material ĺ. Other Postal Services YES. Entering permit mailings a. YES Resetting/using postage meter b. **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
				<u>- "</u>
				: :
For w		ou leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
	Shopping	GRAND FOR		
	Personal needs	GRAND FOR	<u> </u>	
	Banking	GRAND FOR	KS	
	Employment	Retired		
	Social needs	RAND FOR	<u>ks</u>	:
				:
Do yo	u currently use local busi	nesses in the community?	*	
	Yes No			•
if yes,	would you continue to us	e them if the Post Office is dis	continued?	;
	Yes Y No			
				:
ling A	ddress			!
_	1 1-1			•
):	Patrick W	. McMaton	<u> </u>	
ess:	209 RAN	som Ave		:
	701 - 39	•		
hone:	101 - 57	1-01-		
	5-30-11			



PATRICK MCMAHON 209 RANSOM AVE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
  administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

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Sincerely.

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



Postz	al Services		Daily	Weekly	Monthly	No
	Buying Stamps			X		
b. 1	Mailing Letters			$\boxtimes$		
с. :	Mailing Parcels				X	
d.	Pick up Post Office box mail					
	Pick up general delivery mail		区			
	Buying money orders				X	
	Obtaining special services, including Certified Mail, Registered Mail, Insur Mail, Delivery Confirmation, or Signature Confirmation	red			X	
ĥ.	Sending Express Mail				区	
i.	Buying stamp-collecting material					
Oth	er Postal Services		<u> </u>	==	1	-
a.	Entering permit mailings		YES	🔀 ио		
b.	Resetting/using postage meter		YES	X NO		
Non	apostal Services					
a.	Picking up government forms (such as tax forms)		YES	⊠ ио		
b.	Using for school bus stop		YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.		YES	NO.		
	If yes, please explain:					_
d.	Using public bulletin board	•	X YES	☐ NC		
<del></del> e.	Other		YES	i 🔲 NC	) :	
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or	nom w	rork, or sho	oping, or fo	r personal	ne
, , , , , , , , , , , , , , , , , , ,	) one brane an enterior 2 2 2 2 2		YES	S X NO	<b>)</b>	
	if yes, please explain:					



3.	If you ha receive F current s	ost Office box serv	there will be no change to your rice or general delivery service,	delivery service — p complete this section	roceed to question 2 n. How will the propo	l. If you cur sed service	rently e compare to
		Better	Just as Good		No Opinion	×	Worse
	If yes	s, please explain:					
	***					:	
4.	For wi	nich of the following	do you leave your community?	(Check all that apply	y.) Where do you go	to obtain ti	nese
	X	Shopping	-				-
		Personal needs			t .	;	
•		Banking				:	
		Employment				:	
		Social needs				,	
_	_					:	
·5.	Do you	Yes No	businesses in the community?				·
	If yes,		to use them if the Post Office is	discontinued?		; ;	
		Yes 🔀 No	•				
-							
Мa	iling Ac	ldress				!	
Nam	e: 🥂	ob ex	t Voell	Ter	***************************************		
Addr	ess:	4741	267 h A	Ve	N.E.	i	
Telep	ohone:	70/-3	97 - 5255				
Date:	· ·	5/27	111				
						2	



ROBERT VOELKER 4741-26TH AVE NE NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** V **Buying Stamps** X **Mailing Letters** b.  $\square$ Mailing Parcels 図 Pick up Post Office box mail d.  $\mathbf{M}$ Pick up general delivery mail X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Z. g. Mail, Delivery Confirmation, or Signature Confirmation M Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services NO X YES Entering permit mailings X NO YE5 Resetting/using postage meter Nonpostal Services Picking up government forms YES X NO (such as tax forms) NO YES Using for school bus stop b. ⊠ № Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: X NO YES Using public bulletin board d. **⊠** NO T YES Other e. If yes, please explain: Do you pass another Post Office during business hours white traveling to or from work, or shopping, or for personal needs? 2. YES If yes, please explain: way to work I pass the Lanimore Arvilla

# UNITED STATES POSTAL SERVICE.

•	Better	Just as Good	No Opinion	Worse	
	If yes, please explain:				
	-				
4.	For which of the followir services?	ng do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these	
	Shopping	Grand Fanks - L	, co h i m a n =		
	Personal need		- Grand Fanks		
•	Banking	Lanimane -			
	Employment	Northwood -			
	Social needs	Ilive on a farm o	end have very f	ew Deialbox	Les a
_		•	F		- •
5.	Yes X	al businesses in the community? to there are no	businesses in	viagana.	
	If yes, would you continu	e to use them if the Post Office is discor			
	Yes 🔀 N	to			
a a ii	ina Addus -				
wan	ing Address				
Name	UERDE	LL G. GILBER	T50N		
A .2 1	ss: 3230 12	4 th Ave NE.	NIAGARA	VD - 58266-	9667
Addres	•		· · · · · · · · · · · · · · · · · · ·		
	none: 701-3	77-2787			



VERDELL GILBERTSON 3230-124TH AVE NE NIAGARA, ND 58266

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



**Postal Service Customer Questionnaire** Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Daily Weekiy **Postal Services** M **Buying Stamps** M **Mailing Letters** X Mailing Parcels Pick up Post Office box mail 囚 Pick up general delivery mail X Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation N Sending Express Mail h. Buying stamp-collecting material j. Other Postal Services M NO Entering permit mailings YES Resetting/using postage meter **Nonpostal Services** Picking up government forms X NO YES a. (such as tax forms) X NO YES Using for school bus stop 'X NO YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: X NO YES Using public bulletin board d. X NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. Ø NO YES If yes, please explain:

# UNITED STATES POSTAL SERVICE

		Better	Just as Good	No Opinion	∭ Worse
	If ves.	, please explain:		1_1 110 Opinion	1
	_				·
4.	For whi service	ich of the following do s?	you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
	X	Shopping		·	
	X	Personal needs			
•	X	Banking		· · · · · · · · · · · · · · · · · · ·	
		Employment			
		Social needs			
5.	Do уоц	currently use local bu	sinesses in the community?		
		Yes No			
	If yes, w	culd you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			
Mail	ing Add	dress	•		
-	4	) O 1	$1 \circ 0$		1 2 1
Name:		proved (1	ofgram_		
Addres	ss: , 4	564 4	19 ST NE		
Teleph	one:	701 39	7 5170		,
Date:	05	-17-20	11		
Date:	**************************************		/ / on a separate piece of paper and	attach it to this form. Thonk you fo	r taking the time to



LEONARD WOLFGRAM

2564-49TH ST NE NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** X **Buying Stamps** a. X Mailing Letters M **Mailing Parcels** X Pick up Post Office box mail đ. Pick up general delivery mail e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation Y Sending Express Mail X Buying stamp-collecting material i. Other Postal Services ☐ NO YES Entering permit mailings ∐ NO YES Resetting/using postage meter Nonpostal Services Picking up government forms YES MO X a. (such as tax forms) MO X YES Using for school bus stop Ь. X YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: X YES NO Using public bulletin board d. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. YES X NO If yes, please explain:



	receive P current se	ervice?	vice or general delivery service, comple	<u></u>	sed service compare to
		X Better	Just as Good	No Opinion	_  Worse
	If yes	, please explain:	we have to has	ne a Part office	clase.
	رطك	the we	the we have to	get au mede	e in the Mo
4	For wh	ich of the followin	g do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
•	X	Shopping	on a week may	e les in Win	tu
	X	Personal need	alve - dintest -	Launa n.	Neh
•	X	Banking	Parimare M.D.		
	X	Employment	Slant work	out home	
		Social needs	•		:.
	If yes, v	vould you continu	to use them if the Post Office is disco	ntinued?	
Mail	ing Ad	dress			
<u>Name</u>	· /	Luth	Studley		
Addre	ss: /	02 3	Front au B	436	
Teleph	none:	101-30	77-5885		
Date:	5/	29/20	11		
		additional commu	ents on a separate piece of paper and a	attach it to this form. Thank you for	taking the time to



**RUTH STUDLEY** PO BOX 36 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at

usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions of comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



If yes, please explain:

**Postal Service Customer Questionnaire** Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** M **Buying Stamps**  $\geq$ Mailing Letters Mailing Parcels Pick up Post Office box mail đ. Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Ĩ. Other Postal Services YES M NO. Entering permit mailings YES ∵ NO Resetting/using postage meter b. Nonpostal Services Picking up government forms NO NO YES (such as tax forms) YES 4 NO Using for school bus stop b. ☑ NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain: NO YES Using public bulletin board d. YES e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? M NO YES



complete this questionnaire.

	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
			···	<u> </u>
For v	which of the following do to	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
×	Shopping 9	- 14 million		
1	Personal needs			
index.	Banking	PATOLICO -		
	Employment			
		est.		
	Social needs	The second of the		1
	Social needs	The second second		
Do yo	ou currently use local bus	inesses in the community?		
	ou currently use local bus	· .	·	:
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If yes	ou currently use local bus Yes No would you continue to u	se them if the Post Office is disco	ontinued?	



POSTAL CUSTOMER **PO BOX 103** NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions of comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations PO Box 7500



	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			X	
	b,	Mailing Letters				区
	C.	Mailing Parcels				X
•	d.	Pick up Post Office box mail				X
	e,	Pick up general delivery mail				X
٠	f.	Buying money orders				X
	. <b>.g</b> .	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\mathbf{X}$
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Ott	ner Postal Services			Ì	
	a.	Entering permit mailings	YES	⊠ ио		
	b.	Resetting/using postage meter	YES	X NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	MO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:	<del></del>		ì	
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoot	ing, or for I	personal ne	eds?
۷.		you pass anomer to se since during business notes write haveing to se have se-	YES	MO K		
		If yes, please explain:				
		•			į	



	Better Just as Good No Opinion	Worse
	If yes, please explain:	
<b>4</b> .	For which of the following do you leave your community? (Check all that apply.) Where do you go to obta services?	in these
	Shopping LARIMORE	
	Personal needs GRANS FORKS	
٠	Description RETERS burg	
	Employment Mc CANNUA	
	Social needs LARIMORE	
5.	Do you currently use local businesses in the community?	
	Yes No	Pr 100 100 100 100 100 100 100 100 100 10
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
N.M.O.II	na Addrono	
IVIAII	ng Address	
Name	RUSSELL B BRUECKNER	
Addre	: 12599 46th ST NE NingARA	ND 58266
Telepi	701 303 5305	
	5-28-2011	·



RUSSELL BRUECKNER 12599-46TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



1.	r ICC	se check the appropriate box to indicate whether you use the NIAGARA Post Of			]	<b>.</b>
	Post	al Services	Daily	Weekly 1	Monthly 	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters				
	C.	Mailing Parcels				
•	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail	M			
*	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<b>A</b>	<u></u> ,
24	'n.	Sending Express Mail			2	
w	i.	Buying stamp-collecting material				X
	Oth	er Postal Services		<del></del> /		
	a.	Entering permit mailings	YES	<b>А</b> ио		
	b.	Resetting/using postage meter	YES	MO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES YES	<u> </u>		
	b.	Using for school bus stop	YES	M NO		•
	Ġ.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>Ж</b> ио		
	-	If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:			<u> </u>	
2.	Da	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for p	ersonal i	needs?
<b>-</b> .	20	<del>}</del>	YES	NO		
		If yes, please explain:				
				<u> </u>		



٠. ا	Better Just as Good No Opinion		Worse
If yes, p	please explain:		
Eòr whiol	ch of the following do you leave your community? (Check all that apply.) Where do y	iou ao to obtainit	haea
services		you go to obtain;	iicac
<b>A</b>	Shopping	!	
A .	Personal needs	:	
N N	Banking		
	Employment		···· · ·
· /			
A	Social needs	:	
Do you c	currently use local businesses in the community?	4	
[] Huon we	Yes No ould you continue to use them if the Post Office is discontinued?		
-	Yes No		
!			
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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JOE ALLEN 204 N 3RD ST NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public builetin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



and provide the contract of

**Postal Service Customer Questionnaire** 

a deve	were tit!
I Am del	love
for each of the follow	ina:

1.	Plea	se check the appropriate box to indicate whether you use the NIAGARA Post	Office for each	ch of the follo	wing:		
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps I buy 100 rolls Maybe twice a year					
	b.	Mailing Letters alm	int 🛛				
	C.	Mailing Parcels			⊠ les	ş 🗆	
	d.	Pick up Post Office box mail				$\boxtimes$	
	e.	Pick up general delivery mail		- I		X	
s.	ĩ.	Buying money orders				X X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	u [				
	h.	Sending Express Mail very seldom					
	i.	() Buying stamp-collecting material				区	
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	MO NO	-		
	b.	Resetting/using postage meter	YES	M NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	No			
	b.	Using for school bus stop	YES	NO NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO			
		If yes, please explain:	****				
	d.	Using public bulletin board	YES	NO NO			
	ē.	Other	☐ YES	S X NO			
		If yes, please explain:					
_	_	you pass another Post Office during business hours while traveling to or from	work, or sho	pping, or for	personal r	eeds?	
2.	Do	you pass another Post Unice during business flours write accounting to a source	YE				
		If yes, please explain:	Car	1 410	on	cest	Morin
		Farimore when	r gro	rery	sh	a fig	ing (
	.*		0	0		₽*	0



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	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			:
or ud	hich of the following do u		.t	
ervic	es?	ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
$\mathbf{X}$	Shopping	Farimer &	· 	
$\Box$	Personal needs	11 For	Ba- D. Lake	· · · · · · · · · · · · · · · · · · ·
	Banking $\widehat{\mathcal{L}}$	etershura 1	Larimas	<u> </u>
	Employment A	etired 1		<del>=</del>
	Social needs	wich - Far	107 a \ 0 1	
o you	currently use local busi	nesses in the community?	est :	
	Yes No	There ar	e basical	ed ne
yes, '	would you continue to us	se them if the Post Office is disco	ntinued?	
_	Yes No			:
		•	•	
, Ad	ldress			
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	Stel	Denver		
	1998	49th St	NE 72	agara NC
		397-5841	,	0 582
ə:	<u> 1- 701-</u>			
3.	<u>1- 70/-</u> 5-24	3-11		Mg.



ETHEL BEAVER 1998-49TH ST NE NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Never Monthly Weekly Daily **Postal Services** V **Buying Stamps** X **Mailing Letters** Mailing Parcels  $\mathbf{X}$ Pick up Post Office box mail  $\overline{\mathbf{X}}$ Pick up general delivery mail Buying money orders <u>M</u>. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail 'n. Buying stamp-collecting material Other Postal Services NO NO YES Entering permit mailings YES Resetting/using postage meter Nonpostal Services Picking up government forms NO NO (such as tax forms) YES NO 🚶 Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. G. If yes, please explain: **⋈** NO YES Using public bulletin board NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If receive Post Office box service or general delivery service, complete this section. How will the proposed current service?	you currently i service compare to
☐ Better ☐ Just as Good ☐ No Opinion	Worse
If yes, please explain:	
	· ·
For which of the following do you leave your community? (Check all that apply.) Where do you go to services?	obtain these
Shopping	:
Personal needs	:
Banking	!
∑ Employment	
Social needs	
5. Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No	
Mailing Address	
Name: PAUL ELLERTISTS	
Address: PUB-x 23 DINCIORN 500 58266	
Telephone: 731-397-5007	:
Date: 5-27-2011	:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POSTAL CUSTOMER PO BOX 23 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500



P	et:	al Services	Daily	Weekly	Monthly	Neve
a.		Buying Stamps		X		
			· <b>×</b>			
b.		Mailing Letters	_			<u> </u>
Ç.		Mailing Parcels		<b>≥</b>		
d.		Pick up Post Office box mail	□ 4 ¼			
e.		Pick up general delivery mail	MAI			X
f.		Buying money orders				$\boxtimes$
g.		Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\boxtimes$		
h.		Sending Express Mail				
i.		Buying stamp-collecting material				X
0	ithe	er Postal Services				
a.		Entering permit mailings	YES	NO 🔀		
b		Resetting/using postage meter	YES	⊠ ио		
N	Ιοπ	postal Services				
а		Picking up government forms (such as tax forms)	YES	MO MO		
b	١.	Using for school bus stop	YES	🔀 ио		
c	£.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>⊠</b> NO		
		If yes, please explain:				
d	i.	Using public bulletin board	YES	∐ №		
e	<b>}.</b>	Other	YES	☐ NO		•
		If yes, please explain:				
r	٠ م٠	you pass another Post Office during business hours while traveling to or from	work, or shop	ping, or for	personal	needs?
	<b>30</b> )	If yes, please explain: Besieves &	YES	<b>⋈</b> NO		
		If yes, please explain: Business &	<u> </u>	7 24	(	



complete this questionnaire.

	Better	Just as Good	No Opinion	☐ Worse
. ,	If yes, please explain:		· .	
				:
F	or which of the following do ervices?	you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Shopping (	Think Hare) -	terrisland -	21
[	Personal needs	Louns n.	0	
ſ	Banking 3	Denne N.D.		
. [	Employment	self- Engly	ed-	٤
[	Social needs	al Clark-	<i>T. p.</i>	1 / Misian e
D	Za vou su <del>zonth</del> e was least bee	legas Ores	Crand for	Le, Jouant
יט	o you currently use local bus	inesses in the community?		
lf ·	The state of the s	se them if the Post Office is discor	-ti	
· ·	Yes No	se sien it sie Post Office is discol	Minueo?	
	<u>12</u> 100 12 110			
ailing	Address			
ıme:	Richard 1	Claime Char		
dress:	2868-	48 St. N&	ningar	) N O 582
ephone	701-39	7-5769-	701-397	5766



RICHARD & ELAINE WEST 2868-48TH ST NE NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Daily Weekly **Postal Services** Through the Carrier M **Buying Stamps**  $\mathbf{X}$ **Mailing Letters** b. X Mailing Parcels C.  $\square$ Pick up Post Office box mail 囚 Pick up general delivery mail 区 Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation M h. Sending Express Mail ΧĴ Buying stamp-collecting material **Other Postal Services ⊠** NO YES Entering permit mailings **∏** NO Resetting/using postage meter **Nonpostal Services** Picking up government forms X NO (such as tax forms) †Д] ио Using for school bus stop YES NO IX Assisting senior citizens, persons with disabilities, etc. If yes, please explain: YES YES i no Using public bulletin board ☐ NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES 🔀 NO If yes, please explain:



3.	If you have receive F current se	OSI Office DOX Service	e will be no change to your delive or general delivery service, comp	ry service — proceed to question lete this section. How will the prop	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
				·	:
4.	For wh	nich of the following do	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Xi	Shopping	Can Forks		
	X	Personal needs	Gend Tock		:
	K	Banking La	umore		
í		Employment			
	X	Social needs	Doille Lacimo	u	
_	D				
5.	оо уол	Currently use local bus	inesses in the community?		
	/ If yes, v	·—	se them if the Post Office is disco	entinued?	1
		Yes No			
					·
Mail	ling Ad	dress	<i>t</i> / / /		
Name	: J	ma Ma	rcy Habten	501	
Addre	ss: 2	528 9	rcy Halsten 6 th St. N.	E.	:
Telepi	hone:	701-397-	5902		
Date:	5-	28-11			
Please	e add any ete this qu	additional comments o estionnaire.	n a separate piece of paper and a	ittach it to this form. Thank you for	taking the time to



JIM & MARCY HALSTENSON 2528-46TH ST NE NIAGARA, ND 58266

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Niagara Post Office should be pursued, a formal proposal will be posted in the Petersburg Post Office, Larimore Post Office and Niagara Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily **Postal Services** X **Buying Stamps** а. X Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material j. Other Postal Services ☐ NO ☐ YES Entering permit mailings a. I NO 1 YES Resetting/using postage meter Ь. Nonpostal Services Picking up government forms YES NO a. (such as tax forms) NO YES Using for school bus stop b. YES | NO Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: YES ☐ NO Using public bulletin board YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES NO If yes, please explain:



	Better	Just as Good	☐ No Op	inion	☐ Worse
If yes	, please explain:		· · · · · · · · · · · · · · · · · · ·		
٠	•				
For wi	tich of the following do yes?	ou leave your community? (0	Check all that apply.) Whe	re do you go to obta	ain these
X	Shopping	Grand Forks			:
XI ·	Personal needs	Show Forks			
X	Banking	Shand Forks Shand Forks Petershing			
	Employment	V			
П	Social needs				
Do you		nesses in the community?			
	Yes X No	nesses in the community?	liscontinued?		
	Yes X No		liscontinued?		
If yes,	Yes X No		iscontinued?		
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If yes,	Yes X No would you continue to us Yes No		liscontinued?		
If yes,	Yes X No would you continue to us Yes No		liscontinued?		



UNKNOWN

NIAGARA, ND 58266

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations PO Box 7500



Pos	tal Services	Daily	Weekly	Monthly Neve
a.	Buying Stamps			Image: section of the sec
3.	Mailing Letters		<u>v</u>	
<b>.</b>	Mailing Parcels			
1.	Pick up Post Office box mail			
<del>)</del> .	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured			運 回
h.	Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail			
	Buying stamp-collecting material	<u> </u>		
i. Oth	per Postal Services	<b></b>		11
).	Entering permit mailings	YES	<b>☑</b> NO	
٥.	Resetting/using postage meter	YES	☑ NO	
loi	npostal Services	· · · · · · · · · · · · · · · · · · ·	gere of the state of	
•	Picking up government forms (such as tax forms)	YES	√ NO	:
۵.	Using for school bus stop	YES	☑ NO	
a.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO	
	If yes, please explain:			
d.	Using public bulletin board	V YES	☐ NO	
	Other	YES	☑ NO	:
е.	If yes, please explain:		1-2-1	
OC	you pass another Post Office during business hours while traveling to or from w			personal needs?
		X YES		0.1. 1
	If yes, please explain:	<u> Muu</u>	KaDCJ	<u>Petusbuz o</u>

Item Nbr. 22 Page Nbr.



	Better	Just as Good	□ <b>^</b>	a Opinion	Worse
If yes	s, please explain:			•	
	•				
For wh	hich of the following do	you leave your community? (0	Check all that apply.)	Where do you go t	o obtain these
Service	 • • •	, , , , , , , , , , , , , , , , , , ,		÷	
X	Griopping	rand facks			
K.	Personal needs				
¥	Banking @_i	a.L			
		-ersburg		<del></del>	
A	Employment	michigan e	<u>.</u>		
4	Social needs				•
	·				
Do vou	ı currentiv use local bus	sinesses in the community?			
,	Yes No	fix it sh	ရှာ		
if vac	<del>-</del>			•	
n yes,		se them if the Post Office is d	ilsconunced?		
	Yes No		en transfer og det transfer og		
			•		
ng Ac	ldress				
	Debra Be	hm	dam	PMin 1	nichigan
		. 8			
s:	4730 QI	on Au UE			
	<b></b>				
one:	701-397-5	737			
	6 12				
	5-27-11				



DEBRA BEHM 4730-26TH AVE NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



		Deile	Weekly	Monthly	Never
Pos	tal Services	Daily	, -	The street	10791
a.	Buying Stamps		X		
b.	Mailing Letters				
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	点			
е.	Pick up general delivery mail				<b>Ø</b>
f.	Buying money orders			这	
g. ´	Obtaining special services, including Certified Mail, Registered Mail, Insure Mail, Delivery Confirmation, or Signature Confirmation	d 🗆		K	<u></u>
h.	Sending Express Mail			区	
ī.,	Buying stamp-collecting material				X
Oth	ner Postal Services	The second of the second of the	e per vicent		
a.	Entering permit mailings	YES	NO I		
b.	Resetting/using postage meter	YES	NO X		
No	npostal Services	~	•	1	
a.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
b.	Using for school bus stop	YES	∑ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES YES	∏ NO	<i>Th</i>	-a+
	If yes, please explain:	Cape YY)	□ NO	JUNYL	- UCC )
d.	Using public bulletin board	X YES	□ №	The state of the s	
e.	Other	YES	☐ NO	n tra	in to
	If yes, please explain:	orly to	ind i	n cra	750 XX 49 å
Do	you pass another Post Office during business hours while traveling to or from	n work, or shop	ping, or for	personal	needs?
		YES	NO NO		
	If yes, please explain:	<u> </u>	1	<u> </u>	····



		No Opin	.OH	Worse
If yes, please explain:		·		
or which of the following do you leave	your community? (Check	all that apply.) Where	do you go to obta	in these
	· ·			
Personal needs				
Banking		· · · · · · · · · · · · · · · · · · ·	<u> </u>	
Employment				
Social needs Sang				
o you currently use local businesses in	n the community?			
Yes No				
yes, would you continue to use them if	f the Post Office is discor	าขักued?		
X Yes No	· ·			
		•	-	
A 11			~ . <u>.</u>	
Address				
Earl or Ma	rgard Be	hm	· 	
P. U. Box 25				
: /0/·34/-3	842		· · · · · · · · · · · · · · · · · · ·	
6-1-11				
	Shopping Personal needs Banking Employment Social needs Same o you currently use local businesses in Yes No yes, would you continue to use them in Yes No Address Farl ar Ma P. U., Bac 25	Shopping Personal needs Banking Employment Social needs Simu o you currently use local businesses in the community? Yes No yes, would you continue to use them if the Post Office is discort Yes No Address Farl an Margane Re Por Box 25	Shopping Personal needs Banking Employment Social needs Social needs Social needs O you currently use local businesses in the community? Yes No yes, would you continue to use them if the Post Office is discontinued? Yes No Address Farl ar Margarel Behn P. U. Bac 25	Shopping Personal needs Banking Employment Social needs Sance o you currently use local businesses in the community? Yes No yes, would you continue to use them if the Post Office is discontinued? Yes No Address Earl ar Margane Behm P.U. Bac 25



EARL OR MARGARET BEHM PO BOX 25 NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500



# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
L.	Buying Stamps		<b>X</b>		
<b>5.</b>	Mailing Letters	<b>X</b>			
C.	Mailing Parcels			ΙXΙ	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				X
f.	Buying money orders			¥	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				M
Oth	ner Postal Services	*** *** *** *** *** *** *** *** *** **			
a.	Entering permit mailings	YES	` ⊠ ио		
b.	Resetting/using postage meter	YES	М №		
No	npostal Services		· 		
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	<b>⊠</b> NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES		. į 🗻	· [
	if yes, please explain:	Pickin	g UNIV	im AS	ending
d.	Using public bulletin board	X YES	_	V	
e.	Other	YES	, NO	)	
-	If yes, please explain:		<u></u>		
_	you pass another Post Office during business hours while traveling to or from the state of the s	work, or sho	oping, or fo	r personal	needs?
Uc	you pass another Post Onice during business notice white developed to the property of the control of the contro	YES	M NC	)	*
	if ves niease explain:	1 .		.	



•	Better	Just as Good	· •	N	o Opini	on		☐ Wors
If ye	s, please explain:							
For wi	hich of the following do you le es?	Bave your community	(Chack all th	at apply \	i.a			
		y	(Oncor all bi	at apply.)	AAUGIE	ao yau g	jo to opt	ain these
X	Shopping		· · ·	٠				!
X	Personal needs					*-		
X	Banking		· · · · · · · · · · · · · · · · · · ·					
		·				•		
	Employment			·				
	Social needs	<u></u>						
			,		·		<del></del>	
	currently use local business	es in the community?	•					
-	Yes No		•	•				
If yes, v	would you continue to use the	em if the Post Office is	discontinued	?			•	l
	Yes X No							
					•			
ling Ad	dress							
	de 11-15		•					
= 9)0	ithy Hallsser	7		<del></del>		-		
ss: A	Box 35							
- <del> </del>	2	1	<u> </u>					
none:	101-397-5780	4						
I	5-21 11							·
	) 11-11							



07/07/2011

KATHY HANSSEN PO BOX 35 NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500

Sioux Falls, SD, 57117-7500

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**Postal Service Customer Questionnaire** Please check the appropriate box to indicate whether you use the NIAGARA Post Office for each of the following: Monthly Never Weekly Daily Postal Services **Buying Stamps** 図 b. **Mailing Letters** 図 Mailing Parcels Ç. đ. Pick up Post Office box mail Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation  $\square$ Sending Express Mail X Buying stamp-collecting material Other Postal Services YES LNO Entering permit mailings Resetting/using postage meter **Nonpostal Services** Picking up government forms YES NO (such as tax forms) YES NO Using for school bus stop b. ☐ YES 💯 NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain: YES NO Using public bulletin board YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

If yes, please explain:

# UNITED STATES POSTAL SERVICE

		Better	Just as	Good	•	No Opir	ion	5	Worse	
	If yes,	please explain:					-			
								-	:	<u> </u>
4.	For which	ch of the following o	io you leave your com	munity? (Che	eck all that	apply.) Where	e do you go	to obtair	these	
	<u> </u>	Shopping	armor	200	BI	journal	For	BZ	:	
	<u>Σ</u>	Personal needs	Carmon	202	8	raind	For	By		
•	$\square$	Banking £	rimore	ટ					1	-
		Employment			- " ""					, 1
		Social needs								
								ubz		
5.			ousinesses in the com	munity?						
	•	Yes No	o use them if the Post	Office is disc	ontinued?					
	_	Yes No							٠	
	,									
Mail	ing Ado	lress	_	•						
Name	ch.	arlen	Johns	W~			<i>2</i>	•		٠.
Addre	ss: //	06 1/	st St.							
Teleph	ione: 📝	701-39	7-599	3						
Date:	5-16	2////				<del>-:</del>				
Address Teleph Date:	ss: / C	06 N/ 101-39 3///	s on a separate piece	3	attach it to	o this form. Th	ank you for	taking th	e time to	



07/07/2011

CHARLENE JOHNSON 106 N 1ST ST NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations

PO Box 7500

Sioux Falls, SD, 57117-7500



# **Postal Service Customer Questionnaire**

Pos	tal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø	
b.	Mailing Letters	- - -		V		
M.			; <del></del> ;	_		
C.	Mailing Parcels		<b>ا</b> ـــا	. !		
d.	Pick up Post Office box mail	Ruralro	$\mathcal{A} \square$			1
e.	Pick up general delivery mail	Rural roo				
f.	Buying money orders	Someti	mes 🗆			
g.	Obtaining special services, including Certified Mail, Delivery Confirmation, or Signature Confirm	ail, Registered Mail, Insured nation			V	
h.	Sending Express Mail					
i	Buying stamp-collecting material					H
Oth	er Postal Services			•		
a.	Entering permit mailings	•	YES	D NO		
b.	Resetting/using postage meter		YES	NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)		YES	☐ NO		
b.	Using for school bus stop	We are over 90	WES YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities	s, etc.	YES	☐ NO		
	If yes, please explain:	• .				
ď.	Using public bulletin board		YES	☐ NO		
e.	Other		YES	□ NO		
	If yes, please explain:				!	· .
_			work or abone	ning or for	nersonal n	eeds?
ΠO	you pass another Post Office during business hou	its while traveling to or from	YES	NO	personiai ti	
			[_] , E3	<u> </u>		

# UNITED STATES POSTAL SERVICE.

3.	If you have receive Po current se	ost Office box service	nere will be no change to be or general delivery ser	your delivery sen vice, complete thi	vice — proceed to que is section. How will the	estion 4. If you e proposed ser	currently vice compare to
		Better	Just as Go	od	No Opinion	ſ.	Worse
	If yes,	please explain:					:
		· · · · · · · · · · · · · · · · · · ·					
4.	For which	ch of the following o	io you leave your comm	unity? (Check all t	hat apply.) Where do	you go to obtai	n these
		Shopping	i				
	匠	Personal needs	to Grand Fark	e and L	akota N.D		
1+		Banking	· · · · · · · · · · · · · · · · · · ·				
		Employment					R.
		Social needs					!
5.	Do you (	currently use local t	ousinesses in the commu	inity?			
		Yes No					
	If yes, w		o use them if the Post O	fice is discontinue	ed?		
-	1_	Yes No					
Иa	iling Add	dress					
lam	e: <u>}</u>	grigor	E Hanssen	)		:	; ; ;
ddn	ess: 🀊	0	eg SI NE.		rara ND		
elep	ohone:	397-58	1808		<u>-</u>	·	
ate:	m	lay 28-					1
	7	0					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/07/2011

GREGOR HANSSEN 2415-48TH ST NE NIAGARA, ND 58266

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Niagara Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
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Sincerely,

SHERRY JOHNSON Manager, Post Office Operations

PO Box 7500

Sioux Falls, SD, 57117-7500

Docket: 1375070 - 58266 Item Nbr: 23 Page Nbr: 1

# Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the NIAGARA Post Office on 05/25/2011. Additionally, during the survey period, questionnaires were available at the NIAGARA Post Office to walk-in retail customers.

## 1. Number of Questionnaires

Total Questionnaires distributed	130
Favorable to proposal	4
Unfavorable to proposal	10
Expressing no opinion	26
Total questionnaires received	40

### Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by cailing 1-800-STAMP-24.

2. Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

3. Concern (No Opinion):

Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response:

The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Concern (UnFavorable):

No Concern

Response:

### **Nonpostal Concerns**

The following nonpostal concerns were expressed

# Concern (Favorable):

Customer expressed a concern about nonpostal services.

### Response

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

# Concern (Favorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

#### Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

### Concern (No Opinion):

Customer expressed a concern about nonpostal services.

### Response

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

### Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

#### Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

# Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office.

### Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

### Concern (UnFavorable):

Customer expressed a concern about nonpostal services.

### Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

# 7. Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

### Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

### Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

### Response:

8.

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

DOCKET NO. ITEM NO. PAGE 58266 24



# **Community Meeting Roster**

USPS Representatives (Names and Titles):  Sherry Johnson  Taryce O/Son	Date: 6 - 2 - ( ) Time: 6:00pm
Total Number of Customers Present: 29 Place: Fire Hall	
This document may become a part of the official record that will be available for pu	ıblic viewing.

# Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Ryan Satterhund	DO BOX 34	58264	
Ruth Studley	102 Front AV		391-5885
Charlene Johnson	106 N /J St.	58266	397-5883
JAMES, MILES	12311 49 TUSTNE	58212	201-791-5236
Latry Janusen	10 Box 35	58a44	701-397-5784
Cresencia Miles	12311 44+11St NE	58272	
Darren Schemionek	Po Box 154	58254	701-259-2108
Of Runger	P. 9 20 103.	58266	701 37.553
Richard Chiel	2868- Thereau ND	1	701-397.5769
Elin West	2868- 45 an NE 10		701-397-5769
Margani B. h	Boy 25 Ylianing	1.	201-397.5842
Roday Welsterson	Box 27 Niagara	l i	761-397-5237
Warm Prin	Carrier.	(	218/7917753
Harriot Wolferson	3554 49th NOTOR	58246	701 3975719
Marby Landymon	2528 c/6th St //	58246	901-349-5703
Myron Walstensor	POBCX 14 NIAGARA, NE	58266	71-397-5281
Miximed Booth	P.O. Box 12	58266	101-347-520
Wooley Wolfglom	2546 495TNF	58266	397-5864
a bunhal Nach	4799 364 Ano NE	8266	387-5282
Out McMilm	Box 56	58266	397-5721
Sym Behm	RR about 481257 NE	28 966	3975747

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Community	Meeting	Roster
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USPS Representatives (Names and Titl	les):	Date	10/2/h	
<del></del> )	son	_ Time	1	
18Byle Olso	n	·		
Total Number of Customers Present:	- F-2011 11			
· · · · · · · · · · · · · · · · · · ·	e official record that will be available for pr			
Names of Customers Present:	e official record that will be available for pr	ublic viewing.		
Name	Admitte A .d.d.			
ERIN BEHM	Mailing Address (optional)	ZIP Code	Phone Number	T
Suchan	809-149 NF Glenfield	58443	218.779.735	\$
OL 2:	1722 26th AUENE	58266	701-397-52	72
Ogbra Behm	4730 26 AUINE	58266	701-397-573	3,2
James Nabben	105 S 2nd St	52066	701-347-5	7
Jun Rueger	Box 74 Ningara MA	5826	201-38257	Į
for folmer	1320 2711	58265	781-347-571	
lim Halstenson	PD 98 Niagara.	58266	701-741-680	2
JACK HALSTENSON	PO Bix 99 NIKANA	58266	70/397-5716	
				• : :
			·	
	,			
		· ·		

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

Concern (UnFavorable):

1. Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers were asking if only rural post offices were being looked at in this study. Customers suggested cutting
management postitions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. There has also been downsizing or combining services with the bigger offices.

Concern (UnFavorable):

Customers asked if the postal services we provide in grocery stores will close?

Response:

These are considered alternative access sites. They are not operated by postal employees. They are contracted to provide postal services in that store. This is a way to reach more people and sell our products and services.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFavorable):

Customers were concerned about how they can have a voice at Headquarters.

Response

Customers need to express their opinions at this meeting and fill out their questionnaires. This is your voice in this process.

Concern (UnFavorable):

Customers felt that you could cut service to 5 days a week and save money.

Response

The Postal Service has a bill before legislation to go to 5 day delivery, but it has not been passed into law.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

8. Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. They drop off mail without postage and the postal employee will bill them for the amount required to send the piece.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. We do not offer credit to our customers. Postage should be paid on the mail piece before we send the mail through our mail stream.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response

The rural carrier will accept any letters or packages to mail. The carrier will bring the mail to the administrative office. On the following delivery day the carrier will provide a receipt and change for the mailing. A customer may go on line at www.usps. com and find the rates for mailing a package or letter. They can hold their mail, forward their mail, tell the carrier to pick up a package with carrier pickup and buy stamps online. You may also order priority packaging supplies to be delivered to your door.

Concern (UnFavorable):

Customers felt that they could pay for their no fee boxes, if it would help the post office.

Response

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations. We rely on the sale of our products and services to grow our revenue. We drive by your mailbox on the route, to see what we can do for you six days a week. And we do not charge you for this service. The no-fee boxes are a small portion of our operating costs.

Concern (UnFavorable):

11. Customers were concerned about obtaining services from the carrier. The carrier needs to be trained to provide the services required on a route.

Response

The carrier will receive training on accepting packages and fees for the services needed by the rural customers.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office
to pick up their mail or walk out to a rual mailbox.

Response

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

13 Concern (UnFavorable):

Customers wanted to know what delivery options they would have if the office was suspended.

Response

The rural delivery to roadside mailboxes is an option. You may also rent a post office box in Petersburg or a neighboring town. The town could choose to erect a centralized box unit, placed in a convenient location, for easier snow removal and upkeep of the boxes.

Concern (UnFavorable):

14. Customers were not concerned if they had a postmaster in the community to serve the customers. They would be satisfied if they had a temporary employee.

Response

Headquarters is studying offices that have no seated postmaster and have declining workloads. The Postal Service has been on a hiring freeze for three years and have not been able to fill positions that have come open due to retirements. Noncareer employees have been filling these postions and they are doing a great job for the post office.

## **Nonpostal Concerns**

Concern (UnFavorable):

Customers expressed concern over a meeting place and communication place for the community.

Response:

Customers will rely on each other for communication in this community. Small towns have a history of passing on information whenever or wherever the community meets.

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2. Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The proposal will identify the costs involved with operating the office and adding the customers to the route.

Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community.

Concern (UnFavorable):

Customers questioned the economic savings of the proposal and wanted financial facts on the savings.

Response

This information is still being compiled and will be included in the proposal that will be posted in the Niagara office when it is completed.



### 05/25/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Postmaster at the Niagara ND Post Office resigned on 10/01/2008. A review of the business activities of the Post Office revealed that the office workload had declined. This reduced workload suggests that the maintenance of an independent office at Niagara, may not be warranted. Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services to roadside mailbox and would involve closing our operation at the Niagara ND Post Office. We estimate that the highway contract route carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. If a change to carrier service is implemented, customers will continue to use the name Niagara ND and ZIP Code in their mailing address, and it will continue to be listed in the National Five-Digit ZIP Code and Post Office Directory. I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 06/10/2011, using the preaddressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Niagara Fire Hall on 06/02/2011 from 6:00pm to 7:00pm to answer questions and provide information about our service.

If you have any questions, you may contact Mary Anderson at (605) 333-2663.

Thank you for your assistance.

Sincerely,

SHERRY JOHNSON

Manager, Post Office Operations



A. Office					·
Name: NIAGARA Area: WESTERN Congressional District:	First		 District: County:	State: ND DAKOTAS PFC Grand Forks	Zip Code: <u>58266</u>
EAS Grade: Post Office:	53	Classified Station		Finance Number: Classified Branch	376672 CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by:	Mary Anderson	Date:	06/22/2011
Title:	DAKOTAS PFC Post Office Review Coordinator	·	
Tele No:	(605) 333-2663	Fax No:	(605) 333-2777



A. Office								
Name: NIAGAF					State:	ND	Zip C	ode: 58266
Area: WESTE Congressional Dis	RN			District:	DAKOTAS PI	-c		
EAS Grade:	trict: First 53			County:	Grand Forks Finance	Number	376672	
Post Office:		Classified Station	Г		Classified Bran		513072	CPO [
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Prepared by:	Mary Andersor							07/40/0044
Title:		Post Office Review (	Coordinator		······································	Da	te:	07/19/2011
Tele No:	(605) 333-2663					<u>.</u>		(605)
I CIC NO.	(300) 333-2303	,				Fa	x No:	333-2777

## **Proposal Checklist**

# Responsiveness to Community Postal Needs Section I Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter users. Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Effect on the Community Section II Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Effect on Employees Section III

whether the reassignments are voluntary.

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell

Section IV	Economic Savings
X	A statement of annual savings includes a breakdown as follows:
	Postmaster salary (EAS-53 Minimum, no COLA) \$ 15350
	Fringe benefits 33.5% \$ 5142
	Rental costs, excluding utilities \$ 5556
	Total annual costs \$26048
	Less estimated cost of replacement service - 3329
	Total annual savings \$23719
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
×	Is postmaster salary based on the minimum salary without COLA?
X	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
<b>&gt;</b>	The Postal Service has identified no other factors for consideration (if appropriate).
<del></del>	List other factors as appropriate.
	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
_×	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	
Jody nystro	7/18/11
Investigative Coordinator	Date
Reviewed and Certified By:	Judio 10/5/11
District PO Review Coordinat	or Date



07/18/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the NIAGARA Post Office Docket No. 1375070

This is to advise you that on 07/25/2011, I will post for public comment a proposal to close the NIAGARA Post Office in Grand Forks, Congressional District No. First.

If you have any questions, please call MARY ANDERSON District Review Coordinator at (605) 333-2663.

JOHN DIPERI District Manager DAKOTAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



09/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of NIAGARA Proposal

Docket No. 1375070 - 58266

Please post the enclosed proposal to close the NIAGARA Post Office in the lobby. The proposal must be posted in a prominent place from 07/25/2011 through close of business on 09/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (605) 333-2738.

MARY ANDERSON

Post Office Review Coordinator

Mary Anders

**DAKOTAS PFC District** 

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms Official Record Date of Posting: 07/25/2011

Date of Removal: 09/25/2011

## **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Niagara Post Office:

The Postal Service is considering the close of the Niagara Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/25/2011 through 09/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Niagara Post Office, Larimore Post Office and Petersburg Post Office, if you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARY ANDERSON PO BOX 7500 SIOUX FALLS, SD 57117-7500

For more information, you may call MARY ANDERSON at (605) 333-2738 or write to the above address.

Thank you for your assistance.

WAYNE ROLPH PO BOX 7500

SIOUX FALLS, SD 57117-7500

Date of Posting: 07/25/2011

Posting Round Date:

Date of Removal: 09/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE NIAGARA, ND POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1375070 - 58266

Docket: 1375070 - 58266 Item Nbr. 33 Page Nbr: 2

1.

Concern:

Concern:

Response:

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster position became vacant when the postmaster resigned on October 01, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: vacant and declining workload

The Niagara Post Office, an EAS-53 level, provides service from 09:30 - 13:00 Monday - Friday, 09:30 - 10:15 Saturday and lobby hours of 6:00-22:00 on Monday - Friday and 6:00-22:00 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 11 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,384 ( 30 revenue units) in FY 2008; \$11,090 ( 29 revenue units) in FY 2009; and \$10,145 ( 26 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 02, 2011, representatives from the Postal Service were available at the Niagara Fire Hall to answer questions and provide information to customers. 29 customer(s) attended the meeting.

On May 25, 2011, 130 questionnaires were distributed to delivery customers of the Niagara Post Office. Questionnaires were also available over the counter for retail customers at the Niagara Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 10 unfavorable, and 26 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Petersburg Post Office, an EAS-11 level office. Window service hours at the Petersburg Post Office are from 8:30 to 12:00 and 13:00 to 16:15, Monday through Friday, and 7:30 to 8:45 on Saturday. There are 54 post office boxes available.

Retail service is also available at the Larimore Post Office an EAS-15 level office, located 17 miles away. Window service hours at Larimore Post Office are from 9:15 to 12:30 and 13:30 to 16:45, Monday through Friday and 9:15 to 10:45 on Saturday. There are 73 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

		Postal Service for the needs of the community.
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2.	Concern:	Customers wanted to know why the customer lines were so long at the administrative Post Office:
	Response:	The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers expressed concern over the apparent lack of interest by the

Concern: Customers were concerned about mail security.

Response:

5. Concern: Response: money order sales. 6. Concern: Response: Headquarters for consideration. 7. Concern: mailing packages would be difficult. Response: Headquarters for consideration. 8. Concern: Response: delivered to your door. 9. Concern: will close? Response: and services. 10. Concern: mail or walk out to a rual mailbox, Response: 11. Concern: help the post office. Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and

You stated that going to another post office would be costly and difficult for the elderly people in your community.

We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and

You stated that many residents of Niagara and surrounding area are elderly and that it would be difficult to go to a bigger town. You also stated that mail may not be delivered in a timely fashion and that

We appreciate your concerns and comments. Your letter will be included in the packet that is sent to the District Manager and

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

The rural carrier will accept any letters or packages to mail. The carrier will bring the mail to the administrative office. On the following delivery day the carrier will provide a receipt and change for the mailing. A customer may go on line at www.usps. com and find the rates for mailing a package or letter. They can hold their mail, forward their mail, tell the carrier to pick up a package with carrier pickup and buy stamps online. You may also order priority packaging supplies to be

Customers asked if the postal services we provide in grocery stores

These are considered alternative access sites. They are not operated by postal employees. They are contracted to provide postal services in that store. This is a way to reach more people and sell our products

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers felt that they could pay for their no fee boxes, if it would

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations. We rely on the sale of our products and services to grow our revenue. We drive by your mailbox on the route, to see what we can do for you six days a week. And we do not charge you for this service. The no-fee boxes are a small portion of our operating costs.

Customers felt that you could cut service to 5 days a week and save Concern: Response: The Postal Service has a bill before legislation to go to 5 day delivery, but it has not been passed into law. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. They drop off mail Concern: without postage and the postal employee will bill them for the amount required to send the piece. Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. We do not offer credit to our customers. Postage should be paid on the mail piece before we send the mail through our mail stream. Customers wanted to know what delivery options they would have if 15. Concern: the office was suspended. Response: The rural delivery to roadside mailboxes is an option. You may also rent a post office box in Petersburg or a neighboring town. The town could choose to erect a centralized box unit, placed in a convenient location, for easier snow removal and upkeep of the boxes. Customers were asking if only rural post offices were being looked at Concern: in this study. Customers suggested cutting management postitions from the top down instead of taking services away from customers. Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. There has also been downsizing or combining services with the bigger offices. Customers were concerned about how they can have a voice at Concern: 17 Headquarters. Response: Customers need to express their opinions at this meeting and fill out their questionnaires. This is your voice in this process. Customers were concerned about obtaining services from the carrier. Concern: The carrier needs to be trained to provide the services required on a Response: The carrier will receive training on accepting packages and fees for the services needed by the rural customers. Customers were not concerned if they had a postmaster in the Concern: community to serve the customers. They would be satisfied if they had a temporary employee. Response: Headquarters is studying offices that have no seated postmaster and have declining workloads. The Postal Service has been on a hiring freeze for three years and have not been able to fill positions that have come open due to retirements. Noncareer employees have been filling these postions and they are doing a great job for the post office.

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## Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

6. Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Response:

Concern:

Niagara is an incorporated community located in GRAND FORKS County. The community is administered politically by Niagara City Council. Police protection is provided by the Grand Forks County Sheriff's Dept.. Fire protection is provided by the Niagara Volunteer Fire Dept.. The community is comprised of retirees, farmers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Niagara Niagara Fire Dept. St Andrews Church Niagara Community Club Niagara Historical Society Niagara Homemakers Club Elk Valley Church Plymouth Township, Niagara Corner Hanssen Farms and Livestock Krueger Farms and Seed Rustebakke Farms Farmers Elevator Durkin Insurance Co Ellertson Insurance Co. Geiselhardt Farms Senior Financial Services Halstenson Construction Krueger trucking Niagara Lock and Key McMahon Antiques Greag Auto Service Neumann Racing West-Pic Travel Behm Farms and Livestock Voelker Farms Brueckner Dairy Brueckner Farms Madson Farms Booth Lawn Service Brueckner Small Engine Repair West-Pic Farms and Livestock Miles Livestock Slettebak Avon Miles Avon & Mary Kay Rols Daycare Behm Farms & Livestock O'Neil Insulation Tennison Farms Halstenson Farms McMahon Farms Smestad Farms Wolfgram Brothers Farms Daws Farms Walsh Farms Kreuger Farms Larsen Farms Georgeson Farms Peterson Farms Kelly Farms Schmidt Farms Knain Interent Products Niagara Hills Bed & Breakfast. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Niagara Post Office will be available at the Petersburg Post Office. Government forms normally provided by the Post Office will also be available at the Petersburg Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customer expressed a concern about nonpostal services.
Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

4. Concern:

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. Concern:

Customers expressed concern over a meeting place and

communication place for the community.

Response:

Customers will rely on each other for communication in this community. Small towns have a history of passing on information whenever or

wherever the community meets.

6. Concern:

Customers questioned the economic savings of the proposal and

wanted financial facts on the savings.

Response:

This information is still being compiled and will be included in the proposal that will be posted in the Niagara office when it is completed.

7. Concern:

Customers questioned the economic savings of the proposed

discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The proposal will identify the costs involved with operating the office and adding the customers to the route.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## HI. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on October 01, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 23,719 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 5,556</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 26,048 <u>- \$ 2,329</u>
Total Annual Savings	<u>\$ 23.719</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster resigned on October 01, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Niagara Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$23,719 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Niagara Post Office ,Larimore Post Office and Petersburg Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, if a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

WHAT THE

WAYNE ROLPH
Manager, Post Office Operations

07/25/2011

Date

	Optional Comment Form
Followi Post Of	ing are comments I wish to make concerning the proposed discontinuance of the NIAGAL fice.
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
.2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Name of	f Postal Customer Signature of Postal Customer
Mailing	Address



09/16/2011

# OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

MARY ANDERSON

Post Office Review Coordinator

Mary Anders

PO BOX 7500

SIOUX FALLS, SD 57117-7500

DOCKET: 1375070-58266 Item Nbr: 32 36 Page Nbr: 1



Date of Posting: 07/25/2011

Date of Removal: 09/25/2011

## UNITED STATES POSTAL SERVICE INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE STUDIED NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Niagara Post Office:

The Postal Service is considering the close of the Niagara Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/25/2011through 09/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Niagara, Larimore and Petersburg Post Offices . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JODY NYSTROM PO REVIEW COORDINATOR **206 ASH ST** AGAR SD 57520-9998

For more information, you may call Jody Nystrom at (605) 258-2891 or write to the above address.

Thank you for your assistance.

**DEBRA BROST** PO BOX 7550

SIOUX FALLS, SD 57117-7550

DOCKET NO. ITEM NO. PAGE <u>58266</u>

Date of Posting: 07/25/2011

Posting Round Date:

SURG ND 5833

Date of Removal: 09/25/2011 - Sunday

Removal Round Date:



PROPOSAL TO CLOSE
THE NIAGARA, ND POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1375070 - 58266



Date of Removal: 09/25/2011

ND 58

# UNITED STATES POSTAL SERVICE INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE STUDIED MACABA AND POST OFFICE

THE STUDIED NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Niagara Post Office:

The Postal Service is considering the close of the Niagara Post Office for reasons stated in the accompanying proposal.

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Copies of the proposal and optional comment forms are available upon request at the Niagara, Larimore and Petersburg Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

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JODY NYSTROM PO REVIEW COORDINATOR 206 ASH ST AGAR SD 57520-9998

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Thank you for your assistance.

DEBRA BROST PO BOX 7550

SIOUX FALLS, SD 57117-7550

DOCKET NO. ITEM NO. PAGE 58266 36 4



Date of Removal: 09/25/2011

Removal Round Date:



# PROPOSAL TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1375070 - 58266

DOCKET: 1375070-58266 Item Nbr: 32.34 Page Nbr: 45

Date of Posting: 07/25/2011

Date of Removal: 09/25/2011

## **UNITED STATES POSTAL SERVICE** INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE STUDIED NIAGARA, ND POST OFFICE AND EXTEND

SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Niagara Post Office:

The Postal Service is considering the close of the Niagara Post Office for reasons stated in the accompanying

During the 60-day posting period from 07/25/2011through 09/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Niagara, Larimore and Petersburg Post Offices . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JODY NYSTROM PO RÉVIEW COORDINATOR **206 ASH ST** AGAR SD 57520-9998

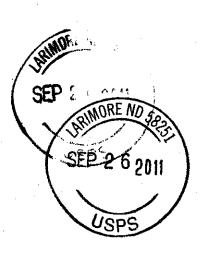
For more information, you may call Jody Nystrom at (605) 258-2891 or write to the above address.

Thank you for your assistance.

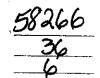
**DEBRA BROST** PO BOX 7550

SIOUX FALLS, SD 57117-7550





DOCKET NO ITEM NO. • PAGE







# PROPOSAL TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1375070 - 58266

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/16/2011

Postal Customers of the Niagara Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Niagara Post Office, which was posted 07/25/2011 through 09/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Niagara Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

WAYNE ROLPH PO BOX 7500

SIOUX FALLS, SD 57117-7500

<b>Optional</b>	Comment	Form
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Following are comments I wish to make concerning the proposed discontinuance of the NIAGARA Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. We defend on our local Post office to be open for marking packages on the postal services. Hong to another postaffice would be costly and

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

our town is busically elebry people and ground to another portoffice would be difficult

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Wesley Wolfgram Wesley Wolfgram
Name of Postal Customer

2546 49 th St. NE

Mailing Address

Niagara, ND 58266 Aug. 29, 2011
City, State, and ZIP Code

Date



09/19/2011

WESLEY WOLFGRAM 2546-49TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Niagara Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

. We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Wayne Rolph Manager, Post Office Operations

PO Box 7500

Sioux Fails, SD, 57117-7500

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the NIAGARA Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you
	believe the proposal would have on the regularity or effectiveness of your postal services.
/	I think the effects would be en-
	tirely unfavorable. Many residents of
	- and the alexander of a contraction of the contrac
1 (	elderly and are not able to go to
/	bigger town.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	you believe the proposal would have on your community.
//	Il all the sentatora
3	ble mail may not be delivered in a
	ble mail may not be delivered in a timely fashion. Mailing packages would
	be difficult.
3.	Other Comments. Please provide any other views or information that you believe the
. , , , ,	Postal Service should consider in deciding whether to adopt the proposal.
127	

Emmy SV olfgram	Enny Wolfgram Signature of Postal Customed
Name of Postal Customer 2546 49 th St. NE	Signature of Postal Customer
Mailing Address  Magaia, ND 58266	aug. 29 2011
City, State and ZIP Code	/ Date



09/19/2011

EMMY WOLFGRAM 2546-49TH ST NE NIAGARA, ND 58266

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Niagara Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 We appreciate your concerns and comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Wayne Rolph Manager, Post Office Operations PO Box 7500

Sioux Falls, SD, 57117-7500



A. Office				•			
Name: NIAG Area: WEST Congressional D	TERN		<u> </u>	District:	State: N	D Zi	Code: <u>58266</u>
EAS Grade:	53	<del></del>		County:	GRAND FORKS Finance Num	ber: 3766	672
Post Office:		Classified Station			Classified Branch		сро 🔲
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This form is a pla	ace holder for nu	mber 39. There was not a	prematur	e appeal r	eceived.		
4 - 2							
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Prepared by:	Mary Anders					Date:	10/06/20
Title:		PFC Post Office Review Co	ordinato	<u> </u>			
Tele No:	(605) 333-27	<b>738</b>				Fax No:	(605) 333-277

#### Analysis of 60-Day Posting Comments

Number of comments returned	:
Total questionnaires distributed	2
Favorable comments	0
Unfavorable comments	2
No opinon expressed	0
Total comments returned	2

#### Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable): You stated that going to another post office would be costly and difficult for the elderly people in your community.

We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

Concern (UnFavorable):
You stated that many residents of Niagara and surrounding area are elderly and that it would be difficult to go to a bigger town. You also stated that mail may not be delivered in a timely fashion and that mailing packages would be difficult.

We appreciate your concerns and comments. Your letter will be included in the packet that is sent to the District Menager and Headquarters for consideration.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 07/25/2011

Posting Round Date:

Date of Removal: 09/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE NIAGARA, ND POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1375070 - 58266

Docket; 1375070 - 58266

Item Nbr; 41 Page Nbr: 2

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster position became vacant when the postmaster resigned on October 01, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: vacant and declining workload

The Niagara Post Office, an EAS-53 level, provides service from 09:30 - 13:00 Monday - Friday, 09:30 - 10:15 Saturday and lobby hours of 6:00-22:00 on Monday - Friday and 6:00-22:00 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 11 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,384 ( 30 revenue units) in FY 2008; \$11,090 ( 29 revenue units) in FY 2009; and \$10,145 ( 26 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 02, 2011, representatives from the Postal Service were available at the Niagara Fire Hall to answer questions and provide information to customers. 29 customer(s) attended the meeting.

On May 25, 2011, 130 questionnaires were distributed to delivery customers of the Niagara Post Office. Questionnaires were also available over the counter for retail customers at the Niagara Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 10 unfavorable, and 26 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Petersburg Post Office, an EAS-11 level office. Window service hours at the Petersburg Post Office are from 8:30 to 12:00 and 13:00 to 16:15, Monday through Friday, and 7:30 to 8:45 on Saturday. There are 54 post office boxes available.

Retail service is also available at the Larimore Post Office an EAS-15 level office, located 17 miles away. Window service hours at Larimore Post Office are from 9:15 to 12:30 and 13:30 to 16:45, Monday through Friday and 9:15 to 10:45 on Saturday. There are 73 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2.	Concern:	Customers wanted to know why the customer lines were so long at the administrative Post Office.
	Response:	The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.
3.	Concern:	Customers were concerned about having to travel to another Post Office for service.

4. Concern:

Response:

Customers were concerned about mail security.

online at usps.com, or by calling 1-800-STAMP-24.

Services provided at the Post Office will be available from the carrier,

and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop,

Docket: 1375070 - 58266

Response:

Item Nbr: 41 Page Nbr: 3

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. 5 Concern: Customers were concerned about obtaining services from the carrier. Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You stated that going to another post office would be costly and 6. Concern: difficult for the elderly people in your community. We appreciate your comments and concerns. Your letter will be Response: included in the packet that is sent to the District Manager and Headquarters for consideration. You stated that many residents of Niagara and surrounding area are elderly and that it would be difficult to go to a bigger town. You also 7. Concern: stated that mail may not be delivered in a timely fashion and that mailing packages would be difficult. We appreciate your concerns and comments. Your letter will be Response: included in the packet that is sent to the District Manager and Headquarters for consideration. Customer expressed a concern about the inability of the rural carrier 8. Concern: to weigh and rate letters and packages. The rural carrier will accept any letters or packages to mail. The Response: carrier will bring the mail to the administrative office. On the following delivery day the carrier will provide a receipt and change for the mailing. A customer may go on line at www.usps. com and find the rates for mailing a package or letter. They can hold their mail, forward their mail, tell the carrier to pick up a package with carrier pickup and buy stamps online. You may also order priority packaging supplies to be delivered to your door. Customers asked if the postal services we provide in grocery stores Concern: will close? Response: These are considered alternative access sites. They are not operated by postal employees. They are contracted to provide postal services in that store. This is a way to reach more people and sell our products and services. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their Concern: mail or walk out to a rual mailbox. Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers felt that they could pay for their no fee boxes, if it would 11. Concern: help the post office.

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations. We rely on the sale of our products and services to grow our revenue. We drive by your mailbox on the route, to see what we can do for you six days a week. And we do not charge you for this service. The no-fee boxes are a small portion of our operating costs.

12: Concern: Response: 13. Concern: Response: Concern: Response: 15. Concern: Response: 16. Concern: Response: 17. Concern: Response: Concern: Response: 19. Concern: Response:

Customers felt that you could cut service to 5 days a week and save money.

The Postal Service has a bill before legislation to go to 5 day delivery, but it has not been passed into law.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. They drop off mail without postage and the postal employee will bill them for the amount required to send the piece.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. We do not offer credit to our customers. Postage should be paid on the mail piece before we send the mail through our mail stream.

Customers wanted to know what delivery options they would have if the office was suspended.

The rural delivery to roadside mailboxes is an option. You may also rent a post office box in Petersburg or a neighboring town. The town could choose to erect a centralized box unit, placed in a convenient location, for easier snow removal and upkeep of the boxes.

Customers were asking if only rural post offices were being looked at in this study. Customers suggested cutting management postitions from the top down instead of taking services away from customers.

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. There has also been downsizing or combining services with the bigger offices.

Customers were concerned about how they can have a voice at Headquarters.

Customers need to express their opinions at this meeting and fill out their questionnaires. This is your voice in this process.

Customers were concerned about obtaining services from the carrier. The carrier needs to be trained to provide the services required on a route.

The carrier will receive training on accepting packages and fees for the services needed by the rural customers.

Customers were not concerned if they had a postmaster in the community to serve the customers. They would be satisfied if they had a temporary employee.

Headquarters is studying offices that have no seated postmaster and have declining workloads. The Postal Service has been on a hiring freeze for three years and have not been able to fill positions that have come open due to retirements. Noncareer employees have been filling these postions and they are doing a great job for the post office.

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#### Some advantages of the proposal are:

1.	The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
	office. Stamps by Mail order forms are provided for customer convenience.
2.	Customers opting for carrier service will have 24-hour access to their mail.
3.	Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4.	CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5.	Customers opting for carrier service will not have to pay post office box fees.
6.	Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

	provided by the rural or contract delivery carrier.
2.	Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
	necessary to be present to conduct most Postal Service transactions.
3.	A change in the mailing address. The community name will continue to be used in the new address. A
	carrier route address will be assigned.

The loss of a retail outlet and a postmaster position in the community. Retail services may be

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Niagara is an incorporated community located in GRAND FORKS County. The community is administered politically by Niagara City Council. Police protection is provided by the Grand Forks County Sheriff's Dept.. Fire protection is provided by the Niagara Volunteer Fire Dept.. The community is comprised of retirees, farmers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Niagara Niagara Fire Dept. St Andrews Church Niagara Community Club Niagara Historical Society Niagara Homemakers Club Elk Valley Church Plymouth Township, Niagara Corner Hanssen Farms and Livestock Krueger Farms and Seed Rustebakke Farms Farmers Elevator Durkin Insurance Co Ellertson Insurance Co. Geiselhardt Farms Senior Financial Services Halstenson Construction Krueger trucking Niagara Lock and Key McMahon Antiques Greag Auto Service Neumann Racing West-Pic Travel Behm Farms and Livestock Voelker Farms Brueckner Dairy Brueckner Farms Madson Farms Booth Lawn Service Brueckner Small Engine Repair West-Pic Farms and Livestock Miles Livestock Slettebak Avon Miles Avon & Mary Kay Rols Daycare Behm Farms & Livestock O'Neil Insulation Tennison Farms Halstenson Farms McMahon Farms Smestad Farms Wolfgram Brothers Farms Daws Farms Walsh Farms Kreuger Farms Larsen Farms Georgeson Farms Peterson Farms Kelly Farms Schmidt Farms Knain Interent Products Niagara Hills Bed & Breakfast. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Niagara Post Office will be available at the Petersburg Post Office. Government forms normally provided by the Post Office will also be available at the Petersburg Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customer expressed a concern about nonpostal services.
Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or be contacting your local government agency.
2. Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which mabe used to post the same information.

Concern:

Customers expressed a concern about the loss of a bus stop at the Post Office.

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Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

4. Concern:

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. Concern:

Customers expressed concern over a meeting place and

communication place for the community.

Response:

Customers will rely on each other for communication in this community. Small towns have a history of passing on information

whenever or wherever the community meets.

6. Concern:

Customers questioned the economic savings of the proposal and

wanted financial facts on the savings.

Response:

This information is still being compiled and will be included in the proposal that will be posted in the Niagara office when it is completed.

7. Concern:

Customers questioned the economic savings of the proposed

discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The proposal will identify the costs involved with operating the office and adding the customers to the route.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on October 01, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$23,719 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 5,556</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 26,048 <u>- \$ 2,329</u>
Total Annual Savings	\$ 23,719

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster resigned on October 01, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Niagara Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$23,719 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Niagara Post Office ,Larimore Post Office and Petersburg Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

WHAT THE

07/25/2011

Date

POST O	U.S. Postal Se FFICE CLOSING OR CON	ISOLIDATION PROPOSA	AL	1. Date Prepared	
Fact Sheet 06/17/2011					
2. Post Office Name		3. State and ZIP + 4 Code			
NIAGARA 4. District, Customer Service 5. Area, Customer Service		ND, 58266-9998 6. County	17. Congres	sional District	
DAKOTAS PFC WE	STERN	GRAND FORKS	First		
Reason for Proposal to Discontinue vacant and declining workload	9. PO Emergency Suspend No Suspension	d(Reason and Date)	10. Proposed Permane	ent Alternate Service	
•					
11. Staffing			12. Hours of Service		
a. PM PM Vacancy I	Reason & Date: resigned	a. Time M-F 09:30 - 13:00	Sat 09:30 - 10:15	Total Window	
			33.33	Hours	
Occupied 10/01/2008		- 1 -bby Tim - 14 F		Per Week	
b. OIC Career	Non-Career	a. Lobby Time M-F 6:00-22:00	Sat 6:00-22:00	18,75	
a Current PM POSITION Level (150)	burnant.				
c. Current PM POSITION Level (150) EAS-53	Downgraded from EAS-53		•	'	
d. No of Clerks- 0 No of Career- 0	No of Non-Career- 0	•			
e. No of Others- 0 No of Career- 0 N	No of Non-Career- 1	<u> </u>			
13. Number of Custom	ers Served		14. Daily Volume (Pieces	5)	
a. General Delivery	0	Types of Mail	Received	Dispatched	
b. P.O. Box	31	a. First-Class	81	96	
c. City Delivery	]0	b. Newspaper	60	4	
d. Rural Delivery	J	c. Parcel	3	1	
e. Highway Contract Route Box	0	d. Other	0	12	
f. Total	31	e. Total	144	113	
g. No. Receiving Duplicate Service	J	f. No. of Postage Meters		0	
h. Average No. Daily Transactions	10.90	g. No. of Permits	g. No. of Permits 0		
Finances a. FY 2008		Receipts \$ 11,384	b. EAS Step 1 PM Basic Salary	c. PM Fringe Benefits (33.5% of b.)	
2009	-	\$ 11,090	(no Coła)	\$5,142	
2010		\$ 10,145	\$ 15350	ļ.	
	16a.	Quarters		<u>_</u> ,	
Postai Owned	Leased (if Leased, Expiration Date	a) 10/31/2013	Annual Le	ease \$ 5556	
	_				
30-day cancellation clause? Yes	No E	victed? Yes 🖊 No	o (if Yes, must vacate by)	1	
	<del></del>		<del></del>		
Located in: Business Home	Other	Suitable alternate quarters ava	ailable? Yes	No -	
16b. Explain:			<del></del> .		
17. Schools, Churches and Organization in S	Service Area: No: 8	19. Administrative/Eman	ating Office (Proposed):		
City of Niagara Niagara Fire Dept. St Andrew Club Niagara Historical Society Niagara Hom		Name PETERSBURG	EAS Level 11	Miles Away 7.0	
Church Plymouth Township	emakers Cide Elk Valley	-	8:30 to 12:00 and		
		Window Service Hours: M Lobby Hours: M	4-F 24 hrs	SAT 7:30 to 8:45 SAT midnight to 16:15	
		PO Boxes Available: 54	· ·	, GA,	
		PO BOXES AVAIIABLE.	<del>`</del> -		
48 Dusinessa in Consider Asset	N=- 45	20 November 5 Part 6 FF - 1	// // // // // // // // // // // // //		
18. Businesses in Service Area: No: 45		20. Nearest Post Office (	EAS		
Niagara Comer Hanssen Farms and Livestock Krueger Farms and Seed Rustebakke Farms Farmers Elevator Durkin Insurance Co Ellertson Insurance Co. Geiselhardt Farms Senior Financial Services Halstenson Construction Krueger trucking Niagara Lock and Key McMahon Antiques		Name LARIMORE	Level	Miles Away 17.0	
		Window Service Hours: M	9:15 to 12:30 and 4-F13:30 to 16:45	SAT 9:15 to 10:45	
Greag Auto Service Neumann Racing West-I	Pic Travel Behm Farms and	Lobby Hours: M	4-F 24 hrs	SAT 24 hrs	
Livestock Voelker Farms Brueckner Dairy Bru Booth Lawn Service Brueckner Small Engine	PO Boxes Available: 7	3			
Livestock Miles Livestock Slettebak Avon Miles Daycare Behm Farms & Livestock O'Neil Inse				1	
Halstenson Farms McManon Farms Smestac			٠		
Farms Daws Farms Walsh Farms Kreuger Farms Peterson Farms Kelly Farms Schmidt					
Niagara Hills Bed & Breakfast.					
	21. Pn	epared by			
Printed Name and Title TARYCE OLSON		Signature TARYCE OLSON		Telephone No. AC () (605) 333-2738	
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location		,	
MARY ANDERSON	(605) 333-2738	SIOUX FALLS, SD			



10/06/2011

### MEMO TO THE RECORD

SUBJECT: Certification of the Record NIAGARA Docket Number 1375070 - 58266

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

JOHN DIPERI District Manager

## LOG OF POST OFFICE DISCONTINUÂNCE ACTIONS

Office Name,	State, ZIP Code:	NIAGARA, ND, 58266-9998		
EAS Level:	•	53		
District:		DAKOTAS PFC		
County:				
•		GRAND FORKS		
Congressiona	District:	First		
Proposal:		✓ Close		
Reason For P	ropsed:	resigned		
Alternate Serv	vice Proposed:	Highway Contract Route Service		
Customers Aff	fected:			
Post Office I	Box:	31		
General Del	ivery:	0		
Rural Route	<u>*</u>	0		
		······································		
• •	entract Route (HCR):	0		
City Route:		0		
Intermediate	e Rural:	0		
Intermediate	HCR:	0		
Total numb	er of customers:	31		
Date	Action	·		
	Office suspended. Reason suspended:			
10/01/2008	Suspension notice sent to Headquarters.  Postmaster vacancy occurred. Reason: resigned			
10/01/2000	OIC: Career: 0 Noncareer: 1 Other Employe	es: 1		
05/09/2011	District manager authorization to study.			
	Questionnaires sent to customers. Number sent:			
05/25/2011	Analysis: Favorable 4 Unfavorable 10 No Opi	nion 26		
	Petition received. Number of signatures: 0			
	Concerns expressed:			
	Congressional inquiry received: No Concerns expressed:			
07/18/2011	Proposal and checklist sent to district for review.			
ATT/10/00/14		fied by district 10 days before the 60-day posting (PS Form 4920		
07/18/2011 07/18/2011	attached).  Proposal and invitation for comments posted and			
10/05/2011	Proposal and invitation for comments removed an			
10/00/2011	Comment Analysis: Favorable 0 Unfavorable 2 No Opinion 0 2	m round-dated.		
None	Premature PRC appeal received.			
00117/0011	Concerns expressed:			
06/17/2011 10/06/2011	Updated PS Form 4920 completed (if necessary) Certification of the official record.			
10/06/2011		ent, Delivery and Retail, and copy of transmittal letter to vice		
	Headquarters logged in official record (option ent			
	Record returned to district for additional considers  Record returned as not warranted.	ation.		
	Final determination posted at affected office(s) ar	nd round-dated		
	Final determination removed and round-dated.	in Touris-valey.		
	Postal Bulletin Post Office Change Announcemen	nt form sent to Headquarters.		
	No appeals letter received from Headquarters.			
	Appeal to PRC received.			
	PRC opinion received on appeal: Affirmed: Remanded:	I ICDC Withdrawa		
	Affirmed: Remanded: Address management systems notified to update	USPS Withdrawn:		
	Discontinuance announced in Postal Bulletin No.			
Review Coordi	nator/person most familiar with the case:	Litotivo dato.		
	·			
	MARY ANDERSON	(605) 333-2738		
	Name/Title	Telephone Number		
	MARY ANDERSON	(605) 333-2738		
· · · · · · · · · · · · · · · · · · ·	District Post Office Review Coordinator	Telephone Number		



10/10/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Niagara Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Mary Anderson, Post Office Review Coordinator, at (605) 333-2738 or Wayne Rolph Manager Post Office Operations.

JOHN DIPERI DISTRICT MANAGER PO BOX 7500 SIOUX FALLS, SD 57117-7500

#### **Enclosures:**

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1375070.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the NIAGARA was received by 10/11/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/24/2011

Date of Removal: 11/25/2011

FINAL DETERMINATION TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Response:

Concern:

Response:

3.

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS



The Postal Service is issuing the final determination to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster position became vacant when the postmaster resigned on October 01, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: vacant and declining workload

The Niagara Post Office, an EAS-53 level, provides service from 09:30 - 13:00 Monday - Friday, 09:30 - 10:15 Saturday and lobby hours of 6:00-22:00 on Monday - Friday and 6:00-22:00 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 11 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,384 ( 30 revenue units) in FY 2008; \$11,090 ( 29 revenue units) in FY 2009; and \$10,145 ( 26 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 02, 2011, representatives from the Postal Service were available at the Niagara Fire Hall to answer questions and provide information to customers. 29 customer(s) attended the meeting.

On May 25, 2011, 130 questionnaires were distributed to delivery customers of the Niagara Post Office. Questionnaires were also available over the counter for retail customers at the Niagara Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 10 unfavorable, and 26 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Petersburg Post Office, an EAS-11 level office. Window service hours at the Petersburg Post Office are from 8:30 to 12:00 and 13:00 to 16:15, Monday through Friday, and 7:30 to 8:45 on Saturday. There are 54 post office boxes available.

Retail service is also available at the Larimore Post Office an EAS-15 level office, located 17 miles away. Window service hours at Larimore Post Office are from 9:15 to 12:30 and 13:30 to 16:45, Monday through Friday and 9:15 to 10:45 on Saturday. There are 73 post office boxes available for rent.

The proposal to close the Niagara Post Office was posted with an invitation for comment at the Niagara Post Office, Larimore Post Office and Petersburg Post Office from July 25, 2011 to September 25, 2011. The following additional concerns were received during the proposal posting period:

received during the proposal posting period:		O standard conservation apparent lack of interest by
1.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2.	Concern:	Customers wanted to know why the customer lines were so long at the administrative Post Office.

The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Docket: 1375070 - 58266 Item Nbr: 47 Page Nbr: 3 Concern: Response: 5. Concern: Response: 6. Response: 7. Concern: Response:

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

You stated that going to another post office would be costly and difficult for the elderly people in your community.

We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that many residents of Niagara and surrounding area are elderly and that it would be difficult to go to a bigger town. You also stated that mail may not be delivered in a timely fashion and that mailing packages would be difficult.

We appreciate your concerns and comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

The rural carrier will accept any letters or packages to mail. The carrier will bring the mail to the administrative office. On the following delivery day the carrier will provide a receipt and change for the mailing. A customer may go on line at www.usps. com and find the rates for mailing a package or letter. They can hold their mail, forward their mail, tell the carrier to pick up a package with carrier pickup and buy stamps online. You may also order priority packaging supplies to be delivered to your door.

Customers asked if the postal services we provide in grocery stores will close?

These are considered alternative access sites. They are not operated by postal employees. They are contracted to provide postal services in that store. This is a way to reach more people and sell our products and services.

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail or walk out to a rual mailbox.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers felt that they could pay for their no fee boxes, if it would help the post office.

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations. We rely on the sale of our products and services to grow our revenue. We drive by your mailbox on the route, to see what we can do for you six days a week. And we do not charge you for this service. The no-fee boxes are a small portion of our operating costs.

Concern:

8. Concern:

Response:

9. Concern:

Response:

Concern:

Response:

11. Concern:

Response:

Customers felt that you could cut service to 5 days a week and save 12. Concern: money. Response: The Postal Service has a bill before legislation to go to 5 day delivery, but it has not been passed into law. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. They drop off mail Concern: without postage and the postal employee will bill them for the amount required to send the piece. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. We do not offer credit to our customers. Postage should be paid on the mail piece before we send the mail through our mail stream. Customers wanted to know what delivery options they would have if 15. Concern: the office was suspended. The rural delivery to roadside mailboxes is an option. You may also Response: rent a post office box in Petersburg or a neighboring town. The town could choose to erect a centralized box unit, placed in a convenient location, for easier snow removal and upkeep of the boxes. Customers were asking if only rural post offices were being looked at in this study. Customers suggested cutting management postitions Concern: 16. from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some Response: 3,000 administrative positions, or almost 21 percent of the total management employees. There has also been downsizing or combining services with the bigger offices. Customers were concerned about how they can have a voice at 17. Concern: Headquarters. Customers need to express their opinions at this meeting and fill out Response: their questionnaires. This is your voice in this process. Customers were concerned about obtaining services from the carrier. The carrier needs to be trained to provide the services required on a Concern: route. The carrier will receive training on accepting packages and fees for Response: the services needed by the rural customers. Customers were not concerned if they had a postmaster in the community to serve the customers. They would be satisfied if they Concern: had a temporary employee. Headquarters is studying offices that have no seated postmaster and Response: have declining workloads. The Postal Service has been on a hiring freeze for three years and have not been able to fill positions that have come open due to retirements. Noncareer employees have been filling these postions and they are doing a great job for the post office.

#### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4. customers.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail. 6.

#### Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier. 1

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Niagara is an incorporated community located in GRAND FORKS County. The community is administered politically by Niagara City Council, Police protection is provided by the Grand Forks County Sheriff's Dept., Fire protection is provided by the Niagara Volunteer Fire Dept.. The community is comprised of retirees, farmers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: City of Niagara Niagara Fire Dept. St Andrews Church Niagara Community Club Niagara Historical Society Niagara Homemakers Club Elk Valley Church Plymouth Township, Niagara Corner Hanssen Farms and Livestock Krueger Farms and Seed Rustebakke Farms Farmers Elevator Durkin Insurance Co Ellertson Insurance Co. Geiselhardt Farms Senior Financial Services Halstenson Construction Krueger trucking Niagara Lock and Key McMahon Antiques Greag Auto Service Neumann Racing West-Pic Travel Behm Farms and Livestock Voelker Farms Brueckner Dairy Brueckner Farms Madson Farms Booth Lawn Service Brueckner Small Engine Repair West-Pic Farms and Livestock Miles Livestock Slettebak Avon Miles Avon & Mary Kay Rols Daycare Behm Farms & Livestock O'Neil Insulation Tennison Farms Halstenson Farms McMahon Farms Smestad Farms Wolfgram Brothers Farms Daws Farms Walsh Farms Kreuger Farms Larsen Farms Georgeson Farms Peterson Farms Kelly Farms Schmidt Farms Knain Interent Products Niagara Hills Bed & Breakfast. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Niagara Post Office will be available at the Petersburg Post Office. Government forms normally provided by the Post Office will also be available at the Petersburg Post Office or by contacting your local government

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they

Customers felt the loss of a Post Office would have a detrimental Concern: effect on the business community.

on the bus at their business.

would be willing to erect a small building, which would shelter children

neighboring businesses to ascertain if they would allow children to wait

from the wind while they wait on the school bus. Or contact

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. Concern:

Customers expressed concern over a meeting place and communication place for the community.

Response:

Customers will rely on each other for communication in this community. Small towns have a history of passing on information whenever or wherever the community meets.

6. Concern:

Customers questioned the economic savings of the proposal and wanted financial facts on the savings.

Response:

This information is still being compiled and will be included in the proposal that will be posted in the Niagara office when it is completed.

7. Concern:

Customers questioned the economic savings of the proposed

discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The proposal will identify the costs involved with operating the office and adding the customers to the route.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on October 01, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 23,719 with a breakdown as follows:

 Postmaster Salary (EAS-53, No COLA)
 \$ 15,350

 Fringe Benefits @ 33.5%
 \$ 5,142

 Annual Lease Costs
 + \$ 5.556

 Total Annual Costs
 \$ 26,048

 Less Annual Cost of Replacement Service
 - \$ 2,329

 Total Annual Savings
 \$ 23,719

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY



This is the final determination to close the Niagara, ND Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Petersburg Post Office, located seven miles away.

The postmaster resigned on October 01, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Niagara Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$23,719 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outwelgh the disadvantages and this final determination is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Niagara Post Office, Larimore Post Office and Petersburg Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Niagara Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000I. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Niagara Post Office, Larimore Post Office and Petersburg Post Office during normal office hours.

Hand Kandolin	
	10/13/2011
Dean J Granholm  Vice President of Delivery and Post Office Operations	Date



10/24/2011

OFFICER-IN-CHARGE/POSTMASTER Niagara Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Niagara Post Office Final Determination Docket No. 1375070 - 58266

Please post in the lobby the enclosed final determination to close the Niagara Post Office. The final determination must be posted in a prominent place from 10/24/2011 through close of business on 11/25/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/26/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (605) 333-2738.

Sincerely,

MARY ANDERSON

Mary Anders

POST OFFICE REVIEW COORDINATOR

PO BOX 7500

SIOUX FALLS, SD 57117-7500

Enclosures:

Final Determination Official Record

DOCKET NO. ITEM NO. PAGE





FINAL DETERMINATION TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

**DOCKET NUMBER 1375070 - 58266** 

DOCKET NO. ITEM NO. PAGE 58266 49

Petersburg postung 10/24/11

Date of Posting:

MAnderson POPeview Coordinator

Date of Removal:



FINAL DETERMINATION TO CLOSE THE NIAGARA, ND POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

**DOCKET NUMBER 1375070 - 58266** 

DOCKET NO.



58266 49 harrimore PM has round dated The FD paperwork with the

10/24/2011

correct dates (as below) but sont the wrong copy in. 12/1/11 requested correct page

OFFICER-IN-CHARGE/POSTMASTER

Niagara Post Office

MANDERSON POREUTLU COORDINATO

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If there are any questions, please contact me at (605) 333-2738.

Sincerely,

MARY ANDERSON

Mary Ander

POST OFFICE REVIEW COORDINATOR

PO BOX 7500

SIOUX FALLS, SD 57117-7500

OCT 24 2011

